UNITED STATES OF AMERICA NATIONAL TRANSPORTATION SAFETY BOARD

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In the matter of:)
)
DCA03MM018 SINKING OF U.S.)
PASSENGER VESSEL PANTHER ON)
DECEMBER 30, 2002 NEAR)
EVERGLADES CITY, FLORIDA)
)

Office of Marine Safety NTSB 490 L'Enfant Plaza East, S.W. Washington, DC 20594

Thursday, January 2, 2003

TAPE TRANSCRIPTION OF DANIEL MAYE

BY:

ROBERT FORD
Investigator in Charge
National Transportation Safety Board

APPEARANCES:

On behalf of the Agency:

ROBERT FORD
Investigator in Charge
NTSB

JAMES WALSH, Survival Factors Investigator NTSB

NICOLE ARROYA Coast Guard

KIEFER GIER National Park Service

1	PROCEEDINGS
2	
3	MR. FORD: January 2, 2003. I am Robert
4	Ford, Investigator in Charge, with the National
5	Transportation Safety Board. With me is Jane Walsh,
6	Survival Factors Investigator, with the NTSB;
7	Nicole Aroya, and Kiefer Gier. Nicole is with the
8	Coast Guard, and Kiefer is with the National Park
9	Service.
10	So if I could just start you out, if you
11	could just state your name, please?
12	CAPTAIN MAYE: James Daniel Maye, M-A-Y-E.
13	MR. FORD: And your age?
14	CAPTAIN MAYE: Age 46.
15	MR. FORD: And could you give us some of your
16	maritime background?
17	CAPTAIN MAYE: I've had recreational boating
18	in excess of 15 years. I've had my commercial
19	passenger license the last three years. I hold a
20	Master 25 Ton Intercoastal with tow, sail endorsement.
21	I've been Vice-Commodore of Bay Sailors Sailing Club,
22	the second largest sailing club in the United States.
23	I've been a volunteer to the Florida Bopper Safety
24	Program, volunteer effort to educate the public towards
25	safe boating. Been very instrumental in making myself

- 1 available as volunteer effort for many safety
- 2 education.
- I do have off-shore experience, and I have
- 4 logged a Panama Canal transit on a recreational vessel.
- 5 MR. FORD: How large was this recreational
- 6 vessel?
- 7 CAPTAIN MAYE: Sixty foot. It was not
- 8 passenger for hire. It was a delivery.
- 9 MR. FORD: When were you hired by Mr.
- 10 Hamilton?
- 11 CAPTAIN MAYE: My first day of work was
- 12 approximately January 15 of this year, 2002. It's a
- 13 seasonal position, pretty much, most of the Captains
- 14 that come in about towards the first of December,
- 15 January and work until the end of the season here in
- 16 South Florida, which is towards the end of May. The
- 17 season extended a little bit later, and I ended up
- 18 working close to the fourth of July. I left out for a
- 19 summer vacation and I returned back to work here as a
- 20 Captain on December first of this year. This was my
- 21 first day back for the new season.
- MR. FORD: Tell us a little bit about the
- 23 hiring. How did they find out about them or you find
- 24 out about them?
- 25 CAPTAIN MAYE: I did notice a notice in the

- 1 newspaper prior to me coming down and inquiring about a
- 2 job position. I had been a boat Captain at the
- 3 Marriott Hotel in Marco Island, Florida for
- 4 approximately nine months. The events after 9/11
- 5 brought the hotel occupancy rate to a very low -- there
- 6 was not enough passengers to accommodate an additional
- 7 vessel to take hotel quests out for nature tour
- 8 excursions, so it forced me to seek some other
- 9 employment sources and that's how I come to contact in
- 10 a newspaper article about him in the need of Captains.
- 11 So I went down and spoke to Mr. Hamilton about a
- 12 Captain position there.
- MR. FORD: So you had an interview with him?
- 14 CAPTAIN MAYE: Informal interview, you know,
- 15 outside -- very informal.
- MR. FORD: Did you receive a preemployment
- 17 drug screening?
- 18 CAPTAIN MAYE: At that exact date, Bob?
- 19 MR. FORD: Not at that exact date. Before
- 20 you started working for him, before you actually got on
- 21 a boat, did you go for drug screening?
- 22 CAPTAIN MAYE: No, I didn't. I will say,
- 23 Bob, that I was already a member of a drug consortium
- 24 at the time -- American Professional Captains
- 25 Association -- and whenever I did hand in a resume, a

- 1 copy of my license and a notice that I belonged to a
- 2 drug consortium at that time. I don't know if it was
- 3 applicable, but I did turn those documents in.
- 4 MR. FORD: Did you have to take any test
- 5 rides with the boats?
- 6 CAPTAIN MAYE: I had -- I had one day of
- 7 training on the Manatee I, I believe it was the first
- 8 day, and it was with Stanford Daniels was his name
- 9 there, and you know, I could tell that it was a
- 10 training, but also that he was checking me out, but he
- 11 felt confident enough that on the way back in I
- 12 basically took the wheel and finished the nature
- 13 narration on the first trip up. I'm very accustomed to
- 14 doing nature narrations in this area.
- MR. FORD: We'll get into more specific on
- 16 training later with Survival Factors. So why don't we
- just go to the day of the accident, and tell us in your
- 18 own words what happened. The incidents of that day
- 19 only.
- 20 CAPTAIN MAYE: Okay. Very typical day at the
- 21 park. Keep in mind, the day after Christmas, December
- 22 26th through January first is a very high level of
- 23 passenger load on the park. With the exception of
- 24 Easter week, and spring break week, it's an elevated
- 25 passenger load. As far as the M... is concerned, all

- 1 boats need to be in service, ready to go, and pretty
- 2 much if you're a Captain there, you need to be prepared
- 3 for a long day and for full passenger loads on your
- 4 trips.
- We do four trips per day. We have done five
- 6 trips per day during Easter week before.
- 7 There we -- you're not assigned to the same
- 8 boat each day, and really that's a Captain's
- 9 preference, so we just prefer to rotate around, and
- 10 some boats are closed, some are opened cockpit -- it
- 11 gives you a day on occasion to have an open cockpit
- 12 day, get some fresh air.
- But anyway, that day started out very
- 14 normally. On the way to work I do a visual of the
- 15 weather conditions, just in my own head. I noticed the
- 16 winds out of the East about 10 to 12 knots, clear
- 17 visibility. Head right on in to work. Now I was
- 18 scheduled to Captain the Panther I, and I was scheduled
- 19 to be the first boat out at 9:00 a.m.
- Now, I observed a mechanic, and his name is
- 21 Kenny Wells, was on board the boat, looked like doing
- 22 some electrical work on the boat. I conferred with Mr.
- 23 Wells if my vessel would be ready for the nine o'clock,
- and he said that it didn't look promising, that he may
- 25 need to look at the bilge pumps. At that time Kenny

- 1 Wells conferred with the local -- with the other
- 2 mechanic, Stanford Daniels, and it was determined that
- 3 it would be better to hold me back to ten o'clock,
- 4 bring another boat into the loading area and it
- 5 basically changed schedules where he would have another
- 6 hour to look at the electrical system and the bilge
- 7 pumps on board my boat.
- 8 The previous day I had not run that boat. So
- 9 I conferred -- so the other Captain took the nine
- 10 o'clock and I was scheduled for the ten o'clock trip.
- 11 At that time I pulled up -- at ten o'clock,
- 12 when it was time for me to pull up into the loading
- 13 area, nothing eventful there. Boat responded well to
- 14 acceleration, no notice of any problems at all. People
- 15 were already starting to gather, obviously. I did
- 16 notice -- and at that time of the year you have a lot
- of families, not many single people. Mainly mom, pop,
- 18 two/three kids, and so that first trip, very
- 19 uneventful.
- I keep a pocket log in my pocket, and I write
- 21 down the number of passengers that I put on board. I
- 22 put it in my pocket. Obviously those pages are not
- 23 available because the afternoon accident, my pages were
- 24 wet, and I'm missing most of those pages. But what I
- 25 do -- you know, when I board, I don't count heads, I

- 1 count empty seats in the Panther. I can't tell you how
- 2 many passengers I had on board that first trip, because
- 3 as I mentioned, I'm missing pages out of my log book
- 4 from that afternoon's incident. But I did not have a
- 5 full load on that first trip.
- 6 That trip went uneventful, the best I can
- 7 recall. Good nature sightings were seen. The boat,
- 8 the vessel, operated according to my expectations.
- 9 Came back in, got everyone to disembark from the
- 10 vessel. No indication of any problems at all at that
- 11 time.
- The twelve o'clock trip. Our tours were an
- 13 hour and a half in duration, and there was a 30 minute
- 14 break in between. Now, it's not that I can go relax in
- 15 a lounge area for a half hour. People that are getting
- 16 off the boat, they want to know, Captain, will you show
- us on the mural where we can go and look at alligators?
- 18 Pretty much, you're still working with the crowd after
- 19 the vessel arrives. You mainly have enough time to get
- 20 a drink of water, maybe refresh a coffee cup and do a
- 21 head break, and you're back on the boat to reload.
- 22 That noon trip -- there was nothing --
- 23 uneventful about that trip. Now I did have a full load
- on that trip, and when I'm saying a full load, I had 34
- 25 passengers, I had two empty seats, to the best I can

- 1 recall about that second trip. That would have been
- 2 the noon trip. I returned back pretty much right on
- 3 time. You know, when you have that many passenger load
- 4 it's pretty important you watch the schedule of your
- 5 trips. I came back, disembarked everyone safely and
- 6 took a quick head break and then was in preparation for
- 7 my 2:00 p.m. trip.
- 8 And that was the trip that the incident
- 9 occurred. That trip also, there were people gathered
- 10 up waiting to embark on the vessel. I asked if there
- 11 were any families in attendance because if I have
- 12 families in groups of four or five, I like to put them
- 13 all on the back row where they can, obviously, all sit
- 14 together. The boat is configured for -- there is
- 15 seating of two, two, two, three, three on each side of
- 16 an engine cover. There's some single seats -- so I'm
- 17 trying to accommodate passengers to where they can be
- 18 with their families. So I usually ask if there's a
- 19 family of four or five, try to save the back row for
- 20 them.
- I also informed everyone that we had a little
- 22 bit of a light chop on the bay, there may be a little
- 23 bit of sea spray. It's a very low free-board boat and
- 24 if you absolutely do not want to get any sea spray, I
- 25 recommend you sit towards the aft or the back of the

- 1 vessel. And pretty much, as everyone was coming down
- 2 the boarding ramp, they pretty much made a
- 3 determination themselves kind of where they wanted to
- 4 sit.
- 5 On that trip they are giving me white tickets
- 6 that they had purchased inside as they come aboard. So
- 7 if I see a couple it signifies on the white ticket, two
- 8 people for the two o'clock, I say, okay, welcome
- 9 aboard. Now at the end of the day, we just dispose of
- 10 those tickets.
- I did notice that -- in retrospect, or later
- 12 that afternoon, especially where we were trying to get
- 13 some kind of head count after we got back to shore that
- 14 I did not have any single people aboard the vessel.
- 15 You know, the best I recall I had like a family of
- 16 five, I seated them on the back. I had a mom, pop and
- 17 a child approximately 12, another one approximately 7
- 18 years old; a senior citizen couple of Scottish descent,
- 19 because they had a big, heavy brogue. A couple of
- other couples, but I didn't have any single people.
- 21 How I know that is because I had to split some couples
- 22 up in the single chairs. So I knew it was -- you know,
- just made a casual memo that looks like I've got all
- 24 families. And I vary my narration. If it's more
- 25 family oriented, I'll just -- if I have quite a few

- 1 singles, you know, there's a little bit of variance in
- 2 my narration. I just make mental notes on these sorts
- 3 of things, casually.
- We all -- I had 34 passengers aboard the boat
- 5 for that two o'clock run. I had two empty seats.
- 6 Obviously, when you're putting that many passengers,
- 7 you can't take the time to count heads or you get half
- 8 way through and you lose count, and you have to start
- 9 over. It's easier to count empty chairs on that type
- 10 of vessel configuration. And I think, more accurate.
- 11 The office gave me the indication by
- 12 signalling in the air that I was able to leave, so at
- 13 that time I latched the gate, started the vessel, and
- 14 then proceeded to untie it from the dock. I informed
- 15 everyone, not on the public address system -- there is
- 16 a public address system -- but just by vocal --
- 17 everyone please keep your hands and arms inside the
- 18 boat as your Captain moves away from the boarding area.
- 19 We -- I gave a stern propulsion at very slow
- 20 speed left the boat dock. Mainly made my welcome,
- 21 introduced myself, and then I have a safety spiel that
- 22 I do each and every time and it does not vary, but I
- 23 say -- quotation or verbatim -- is that "Folks, I'd
- 24 like to inform you of some safety features that we do
- 25 have on the boat. We are required by the United States

- 1 Coast Guard to inform you of these safety features. In
- 2 the very unlikely event, if I were to ask you to put on
- 3 life preservers, I'd like to inform you that they are
- 4 located underneath the seats in front of you. If I ask
- 5 you to don the life preservers, I would like for you to
- 6 please comply with me in that regard. I also would
- 7 like to inform everyone that we do have a fire
- 8 extinguisher system on board the boat. We do have a
- 9 VHF marine radio, so we have constant communication
- 10 with the base at all times. I hold a Master Mariner's
- 11 license administered by the Coast Guard. I am
- 12 predicting, folks, a very safe and stable ride this
- 13 afternoon, and we've got a beautiful day to be in
- 14 Florida." That's pretty much standard in my exit out
- of the boat base each and every time.
- MR. FORD: That was over the PA system or?
- 17 CAPTAIN MAYE: Yes, at that time, over the PA
- 18 system, yes, sir.
- 19 We proceeded out. I turned slightly to
- 20 starboard to stay in a privately maintained channel
- 21 that heads almost a westerly direction. It's a
- 22 privately maintained channel of about four foot depth.
- No indications of any boat problem at all. No bilge
- 24 light indicators came on, engine working properly,
- 25 everyone aboard in good spirits, very typical tour

- 1 excursion for me.
- 2 Got down to the intersection of Indian Key
- 3 Passage at the western end of the Everglades Airport,
- 4 and made a 90 degree turn to port, to the left, onto
- 5 Indian Key Passage. No other vessels in the area. The
- 6 vessel maneuvered properly. No indications of any
- 7 problems. Nature was spotted along the way. It was
- 8 just a very typical tour excursion.
- 9 Headed out Indian Key Passage, outbound, and
- 10 approached channel marker number 10 and noticed a small
- 11 pod of dolphins on the port bow, the pod numbered
- 12 approximately three, to the best I recall. Now I had
- been making way probably three and a half, four knots.
- 14 When I saw the dolphins I thought I would try to pull
- 15 along side them somewhat. So I accelerated up only to
- 16 about -- I'm going to say approximately eight to ten
- 17 knots, and just tried to pull alongside the dolphins,
- 18 keeping safe distance from them, maybe ten foot, but i
- 19 was trying to give the passengers a good view of the
- 20 dolphins. It's a special treat for them.
- 21 What happens usually on most trips, whenever
- 22 you do get close to the dolphins, at least several
- 23 passengers will stand up. Some will move over towards
- 24 the railing to observe, and you know, I do inform them
- 25 that once we get underway and get out into stable

- 1 waters they are allowed to stand up from their seats.
- 2 I just ask them to keep one hand on the boat. A few
- 3 moved over towards the port side just to get a view.
- 4 The boat heeled just slightly to port, but nothing in
- 5 any way strange -- just very slight heel. The dolphins
- 6 then went down and disappeared.
- 7 I made a slow turn to starboard to circle
- 8 back around to see if we could reencounter the
- 9 dolphins, and we did. We reencountered the dolphins
- 10 and I again, just tried to get up along side at -- I'm
- 11 probably going at half speed, half throttle. Again,
- 12 the passengers were -- some were sitting up -- not
- 13 sitting on their seats, but standing up in their
- 14 seating areas to get a good view of the dolphins.
- 15 Still no indication of any problems with the boat.
- 16 At that time, after the dolphins disappeared,
- 17 I brought the throttle back. Now, whenever you're
- 18 engaged, under way, pretty much your stern will rise
- 19 and your bow will go down somewhat when you're under
- 20 way. When you come back on your throttle, on your
- 21 vessel, your bow will rise and your stern will set a
- 22 little bit. It's just common with the maneuverability
- 23 and the propulsion of the vessel. Right then I noticed
- that when I came back, I just felt like my stern set a
- 25 little bit more than usual. Nothing extreme, but it --

- 1 I noticed it just set a little bit more than usual.
- I did make a casual glance and I noticed that
- 3 I had some of the couples in the back were a little
- 4 heavier than normal. One gentleman and his wife were a
- 5 little heavy-set. But I mean it was no problem and I
- 6 just attributed it to that, that I got some heavy set
- 7 passengers, a little more than normal, in the back.
- I proceeded on, and I believe it was right
- 9 about then, to head up towards where I thought the
- 10 dolphins were again. I came back on my throttle just a
- 11 little bit and I noticed a little bit of water behind
- 12 me toward the rear of the boat. Now, you have to keep
- in mind that this particular boat, it has a packing
- 14 gland that is called a drip packing gland. There's a
- 15 little bit of drip off of the shaft. It's a
- 16 lubricating effect and it's not uncommon for the bilges
- 17 to hold water. So when you're moving around, you have
- 18 crab boats coming throwing wakes at you, you're trying
- 19 to go along side dolphins -- there's some wave action.
- You get a little bit of slosh in your back bilges. So
- 21 it's not uncommon for a little bit of water splash to
- 22 be thrown up, I guess sloshed off the top of deck.
- 23 It's not that uncommon. But I made a mental note that
- 24 I'm going to check my bilge just for sure.
- 25 At that time, I reached over and switched it

- 1 to manual, just to do a check on it, just to satisfy
- 2 myself. Right as I hit the manual -- from my position
- 3 at the helm, I can't see it discharge overboard -- but
- 4 I had a passenger on here that I had a little bit of
- 5 conversation earlier, so I said, sir, would you mind
- 6 looking over and just make sure that that bilge is
- 7 discharging? Thank you. That gentleman turned, looked
- 8 over, and right when he did, we received a wake from a
- 9 passing crab boat. Now, the crab boat did not pass too
- 10 close to me. It was a ways away, but it had thrown,
- 11 I'm going to say about a foot and a half wake from a
- 12 distance, and this wake was gradually making waves.
- We were victim of the circumstances there. I
- 14 had water -- I had noticed maybe some excessive water
- in my bilge. I noticed that I had some excessive
- 16 loading in the stern, and I attempted to do a check on
- 17 the bilge, and right when he looked over and I turned
- 18 the bilge, we took the wake from that passing crab
- 19 boat. All this just happened -- 1001, 1002. And that
- 20 time, whenever we took -- in maritime terminology, it's
- 21 called a burp. You took a burp from a wake -- a wave
- 22 or a wake.
- Immediately the stern went down and it did
- 24 not rock to port or starboard, it went straight down.
- 25 I had -- as it -- water was already almost above my

- 1 knees as I yelled to the forward people, "grab a life
- 2 preserver, please, grab a life preserver", because it
- 3 was only the people in the forward seats that would
- 4 even have an opportunity to try to reach down to get a
- 5 life preserver out from underneath the seat in front of
- 6 them. The ones in the back already had water up to
- 7 their legs in the stern of the boat.
- A bad application, in retrospect, in a sense,
- 9 is this. The water in the 10,000 island chain is
- 10 tainted with tannic acid. The mangrove leaves fall in
- 11 the water, there's a biodegrade -- they biodegrade,
- 12 they release tannic acid in the water and it gives it
- 13 almost a tea color. I had some passengers that were
- 14 trying to unlock the barrel lock that holds -- that is
- on the door, mounted door there where live preservers
- 16 are stored, the passengers forward. They were not able
- 17 to see -- to find the barrel lock, or get their hands
- 18 because there was water over the barrel lock, and in
- 19 retrospect, that's a very bad application for this area
- 20 and also I feel very strongly that those barrel locks,
- 21 Bob, it could have just even have been a padlock --
- 22 they couldn't -- could not have gotten to them.
- You know, you just don't think about water
- 24 coming on board that guickly, but the only people that
- 25 had an opportunity to get a life preserver were forward

- 1 and they were unable, I feel, to get it because of that
- 2 barrel lock -- locking device on those doors that
- 3 stored the life preservers.
- 4 There was a lot of panic at that time. I
- 5 instructed everyone to "Remain calm. Remain with me."
- 6 The engine cover floated off -- the engine cover is
- 7 about six foot long by about four foot wide. A lot of
- 8 people were hanging on to the engine cover. I was
- 9 reaching around me, trying to look for any passengers
- 10 that were in more distress than others. I just asked
- 11 them, "Please stay calm. We're going to do alright.
- 12 Stay calm."
- The only thing visible above the water was
- 14 the front bow rail -- I'm going to say about six to
- 15 eight foot on the port side of the forward bow rail was
- 16 out of the water, and six to eight foot of the
- 17 starboard rail up forward was visible. So, "Let's all
- 18 grab hold of the forward rails." So we all started
- 19 grabbing the forward rails, and everyone was holding on
- 20 to one another, and I started looking immediately,
- 21 where we could find help. I tried to make a quick
- 22 determination of which way we were drifting.
- 23 At that particular time I spotted a crab
- 24 boat, and I'm a pretty tall fellow and I stood up -- I
- 25 don't know if I stood up on the helm station to where I

- 1 was still in the water, but just from my waist up, I
- 2 think, was up, and I waved as frantically as I could
- 3 for the crab boat. The crab boat was a crab boat that
- 4 had a tuna tower -- a long tower up in the air and the
- 5 driver was up high and he gave me an indication that he
- 6 saw us.
- 7 And he came -- he circled the boat and
- 8 approached us stern first. And I told my passengers,
- 9 "Stay on the boat here. Stay here. We're going to let
- 10 them come to us and we're going to board. Stay on."
- 11 Everyone was still very panicky. I did not see anyone
- 12 that was just in total distress. But --
- 13 As the crab boat approached, I yelled to him,
- 14 "Notify the Coast Guard. Notify the Coast Guard."
- 15 Also as they approached, I had indication that there
- 16 may be some problems with maybe getting some passengers
- in their propellers, so as they approached, I yelled at
- 18 the Captain, "Make sure you go to neutral. When we get
- 19 passengers aboard -- " -- I yelled all this. Thinking
- of anything else I need to yell at the guy. He kept
- 21 coming astern. I asked everyone, "Please stay aboard
- 22 our boat."
- Unfortunately, when the crab boat got within
- 24 about 20 to 25 foot of our vessel, everyone in distress
- 25 started swimming towards the crab boat. I knew I had

- 1 lost my effort to keep my group under control there.
- 2 They immediately started swimming towards the crab
- 3 boat. I had nightmares of them getting in the prop. I
- 4 yelled again, "Go to neutral. Go to neutral." The
- 5 crab boat gave me thumbs up and he was in neutral and
- 6 his two deck hands down below started pulling
- 7 passengers on board the boat.
- I remained on the boat. At this time it was
- 9 myself, and an elderly Scottish couple, and they
- 10 informed me that they thought they were poor swimmers.
- 11 So I said just stay here with me. It looks evident
- 12 that the boat's not going to go all the way down. Just
- 13 stay right here. Stay right here.
- When it looked like there were only about
- 15 four people still in the water that had not been aboard
- 16 the crab boat, there arrived a local Park Ranger from
- 17 the Wildlife Service, and his name was Keith. I do not
- 18 know what Keith's last name. But anyway, he retrieved
- 19 four people that were holding on to the engine cover
- 20 box that was floating. He put them on his vessel, and
- 21 he may have retrieved a couple more. I'm remaining on
- 22 boat with the two -- the elderly couple with Scottish
- 23 accents, like I said.
- It looks to me that we've got everyone on
- 25 board the crab boat. I yell at the crab boat, "Look at

- 1 your family and see if everyone is accountable.
- 2 Everyone find your family." At that time one man
- 3 started yelling his son's name. I still don't have a
- 4 life vest. I'm still fully clothed. He yells his
- 5 son's name. I don't recall -- "So-and-so where are
- 6 you? So-and-so where are you?" At that time I tell
- 7 the Scottish couple, the boat -- I don't think the
- 8 boat'll sink, just stay on the handrail. Stay on the
- 9 handrail.
- And I start to swim. About a two knot
- 11 current, and I was swimming I was starting to try to
- 12 take some clothes off me, but I'm going to try to see
- 13 if I can search for this supposed young man. I start
- 14 to swim and then the guy on crab boat yells at me,
- 15 "Captain, he's on board. He's on board. We found him.
- 16 We found him." Well, at that time, I'm in about a two
- 17 knot current, I can't swim to the crab boat, and I
- 18 can't -- I don't have the strength to swim back to my
- 19 boat. The Scottish couple is all right.
- 20 Right then a recreational boat comes around
- 21 and I wave at the recreational boat. The recreational
- 22 boat approaches and they throw me a life vest. So I
- 23 had that life vest, and then with the help of that life
- vest I can make it back to Panther I. So I was setting
- on the handrail once again with myself and this

- 1 Scottish couple. The recreational vessel, at my
- 2 instruction, turns and approaches us stern first. They
- 3 have a transom that's easily -- to board on the stern,
- 4 and I yell at the -- or instruct them to go to neutral
- 5 -- "neutral Captain", and then I had to get myself on
- 6 board first to be able to get a stable platform to try
- 7 to pull this couple up on board.
- 8 So I set up, exhausted on the transom, took
- 9 my three deep breaths and then I put both arms
- 10 underneath the lady and pulled her up on board the
- 11 boat, and then her husband. And then at that time, the
- 12 crab boat guy, he engages his boat to head back and I
- 13 yell, "Wait, wait. Stop. One more time. Is everyone
- 14 accountable? Keith, make some circles. Is everyone
- 15 accountable?" And without me even saying it, Keith,
- 16 the Park Ranger, is already making circles around,
- 17 looking for anyone else in the water. I said, "We've
- 18 got to make sure we've got everybody." Obviously, with
- 19 my position on the recreational vessel in the water,
- 20 I'm not in a position to do a head count. The crab
- 21 boat at this time is 30, 35 yards away.
- "We've got to make sure we've got everyone on
- 23 board" was my cry. Everyone was nodding, had no
- 24 indication we were missing anyone from that family
- outing. I said, "Okay, let's head inbound at slow

- 1 speed." Obviously, that crab boat was very heavily
- 2 laden.
- 3 Myself and the couple in the recreational
- 4 boat, Keith, the Park Ranger, had approximately four or
- 5 five passengers on board his Park Ranger vessel. And
- 6 the crab boat was very heavily laden with passengers.
- 7 We all moved slowly back inbound.
- I was on the recreational boat's VHF, calling
- 9 the Coast Guard. "Coast Guard, Mayday, Mayday." And I
- 10 yelled at Keith who had made a circle close -- "Keith,
- 11 has the Coast Guard been notified?" He gave me a
- 12 thumbs up or some indication that he had -- a nod or a
- 13 thumb up. But I still tried to make contact. I wanted
- 14 to get official verification from the Coast Guard
- 15 Service that they had heard our transmission. In a
- 16 very weak transmission on this recreational vessel, but
- 17 I did hear a very weak reply from the Coast Guard
- 18 office in Fort Myers. It said "Captain, we're getting
- 19 a garbled transmission. Where's your location?" I
- 20 gave them my location. I said, "This is Captain
- 21 Daniel. I'm aboard a Panther I commercial vessel in
- 22 Indian Key Passage off of channel marker number 7,
- 23 certified for 36 passengers. All passengers seem
- 24 accounted for." I believe was my exact words.
- 25 From that point I didn't hear any more reply

- 1 back from the Coast Guard office in Fort Myers, but I
- 2 know that the first response back was from the Fort
- 3 Myers office.
- 4 MR. FORD: Want to take a break?
- 5 CAPTAIN MAYE: Yes, maybe just real quick.
- 6 MR. FORD: Okay.
- 7 (Whereupon, the hearing was off the record
- 8 for a brief period.)
- 9 MR. FORD: We'll resume now.
- 10 CAPTAIN MAYE: At that point in time, the
- 11 three vessels were making slow way back inbound, and
- 12 they're approaching two other boats that are from the
- 13 tour boat operation. Obviously the management there
- 14 had heard the broadcast -- I'm making an assumption
- 15 that they went down and took passengers off the boats
- 16 that were destined for a trip and sent them out as
- 17 rescue vehicles -- excuse me, vessels. There
- 18 approached me a Skimmer, which is just the name of a
- 19 tour boat, Panther II, and also just a small personal
- 20 vessel that is owned by the owner of the tour boat
- 21 company, and with those three boats, approached us.
- I'm trying to think of which vessels unloaded
- 23 passengers into which vessels. From my recreational
- vessel that I was on, the Panther II came along side,
- 25 we did just a quick hitch up, side by side engagement,

- 1 and we assisted passengers getting off the boat. Every
- 2 passenger I asked, "Are you okay? Do you need first
- 3 aid?" Everyone said, "Captain, we're all right. We're
- 4 just exhausted." Understandably. They seemed -- I saw
- 5 symptoms of very mild hyperthermia, but nothing major.
- 6 We put those passengers over into that rescue
- 7 vessel and the crab boat was unloading passengers over
- 8 into the Skimmer ahead of me, approximately 50 yards.
- 9 They were also engaged side by side engagement, but
- 10 they were transferring passengers over into that
- 11 Skimmer vessel, Captained by Drew Anderson. The small,
- 12 privately owned boat by the owner was there to lend
- 13 assist if they needed to.
- 14 The Captain of the Panther II was Stanford
- 15 Daniels, and I said, after we got the passengers on
- 16 board, I said, "Stanford, take my helm -- let me take
- 17 yours. I'm taking my passengers back to the port."
- 18 And he complied. He transferred himself over into the
- 19 privately owned vessel, owned by the owner, and I took
- 20 the helm of the Panther II and we made a slow way back
- 21 to the boat basin. Pretty much everyone was laid out
- 22 in seats, resting or trying to stay low out of the wind
- 23 because they were cold, and I wanted to try to move
- 24 along as fast as I could to get everyone back to shore
- 25 as quickly as possible, but also I wanted to try to

- 1 maintain a safe speed. And also the faster I went,
- 2 more windage, and I could tell it was chilling the
- 3 passengers somewhat. So anyway, I tried to regulate a
- 4 speed that would accommodate the situation.
- 5 As I approached the park basin, Captain Drew
- 6 Anderson was already unloading passengers off of his
- 7 Skimmer boat and was moving out of the way, and I
- 8 approached the park basin, and landed and tied up and
- 9 there I was met by numerous officials of the Park
- 10 Service there, helping me get passengers off the boat.
- 11 The Park Ranger Service employees were inquiring of
- 12 each passenger, are you all right? Do you need medical
- 13 attention? But the Park Service was readily available
- 14 there to accommodate me in assisting the passengers
- 15 there.
- 16 Unfortunately, when the first group of
- passengers unloaded the boat, some were tired, wet.
- 18 Many of them headed right to their vehicles. This was
- 19 the first boat that arrived, the one that I was not
- 20 one. Very unfortunately, some had just had a bad
- 21 experience and wanted out of there, quite frankly, and
- 22 they headed right to their vehicles with their families
- 23 and started leaving. When I arrived, I started walking
- 24 around, trying to keep everyone in the parking lot
- 25 until we could get or acquire some type of official

- 1 head count. I will say that Candace was also trying to
- 2 assist, trying to get everyone to remain there, but it
- 3 was to no avail. Some passengers were headed to their
- 4 vehicles and that was ahead of me, and as I got my
- 5 passengers off the vessel, I was greeted with hugs of
- 6 relief and comfort and crying passengers, but just
- 7 happy that we escaped a very traumatic situation.
- I tried to go by every passenger that I saw
- 9 to enquire of their health, and was there anything that
- 10 we could do. I know that just for precaution an
- 11 ambulance was sent down, and the ambulance and
- 12 paramedics did go, as far as I know, to every
- 13 passenger, inquiring, and then I --
- 14 (Change of tape.)
- 15 -- and also the Park Ranger, Keith, was in
- 16 attendance, the notepad was pulled out. Mr. Hamilton
- informed Keith Reggier (ph) that there were 34
- 18 passengers on board, a Captain, and a mate who's name
- 19 was Louis Danielson (ph). Mr. Hamilton then informed
- 20 Keith Reggier (ph) that he had a lot of business to
- 21 attend to down below and he needed to get down below,
- 22 and Mr. Hamilton exited the room.
- I interacted to Keith Reggier, who is the
- 24 Park Ranger there at the Everglades National Park, Park
- 25 Service, that Mr. Hamilton's statement was incorrect,

- 1 that there were 34 passengers on board, and I was the
- 2 Master Captain, but I carried no mate. And Keith
- 3 Reggier immediately made that retraction down below.
- 4 I informed Keith Reggier at that time that
- 5 any and all communication from me will be of the utmost
- 6 professionalism, credibility, and honesty. There will
- 7 be no facts hid. I informed Keith Reggier that I am
- 8 very proud of my professional reputation, that in many
- 9 years of being a Captain, and also professional
- 10 occupations, I am going to be very open and honest, and
- 11 there are not going to be any facts hid. Mr. Keith
- 12 Reggier acknowledged that he would appreciate that.
- 13 At that time Keith Reggier asked me if
- 14 routinely we carried 34 passengers, and I informed him,
- 15 yes. I also informed him that occasionally there are
- 16 narrators placed on board that are of the National Park
- 17 Service employees, and they're aware that on the
- 18 passenger boats we do not carry a mate. They are aware
- 19 of that.
- 20 At that time, that was -- then at that time I
- 21 asked Keith Reggier if he had apparatus necessary for
- 22 me to give him a urine test. I said, it's important to
- 23 me, and I said I think it's important -- I said down
- 24 below they're calling the Maritime Consortium, which is
- in Coast Guard procedures, but I said I'd feel

- 1 comfortable if you have the apparatus here for the Park
- 2 Service for me to give a urine sample, I would be very
- 3 adamant that I would like to give a urine sample.
- 4 Keith Reggier said that he did not feel it was
- 5 necessary at this time.
- 6 And he also informed me that the Marine
- 7 Safety Officer from Miami had been notified, and that
- 8 they were going to try to get underway as quickly as
- 9 they could to make a drive over to do an investigation.
- 10 I asked Keith Reggier at that time if the Marine Safety
- 11 Officer gave any indication that they'd like for me to
- 12 go deposit a urine sample, or if they'd like for me to
- 13 remain here, and Keith Reggier replied that he thought
- 14 that they wanted me to stay here to be investigated. I
- 15 said, okay, I will comply with that.
- A little later that afternoon, or a little
- 17 bit later, two representatives from the Fort Myers
- 18 Coast Guard Office arrived. There perhaps was a little
- 19 bit of jurisdictional conflict -- the Fort Myers
- 20 Office, I guess, received the call, but perhaps the
- 21 jurisdiction of the incident possibly was in the Marine
- 22 -- I'm sorry, Miami jurisdiction. I'm not aware of
- 23 that circumstance. But anyway, I know that two
- 24 representatives from the Coast Guard Office at Fort
- 25 Myers came to Kiefer's office and introduced themselves

- 1 to me and said, "Captain, could we ask you to please
- 2 write down a long hand statement of the incidents of
- 3 the day."
- I asked if it would be acceptable if I did it
- 5 on the computer that was there, and they said
- 6 absolutely, so I began to issue a statement, via the
- 7 Microsoft, on the events of the day.
- The Marine Safety Officer from Miami, I
- 9 quess, had been in communication with Kiefer. They
- 10 were -- kept getting a little bit longer in the evening
- 11 for their arrival, perhaps there were some other
- 12 incidents -- anyway, there was some situation there, I
- 13 think, where their arrival was a little bit more
- 14 delayed than what they had initially expected.
- 15 I informed Kiefer that I wanted to make
- 16 myself available to whoever wanted to interview me and
- 17 that it would be in the best interest of everyone if I
- 18 just went down to the local motel there in Everglades
- 19 City and just checked into a room, and I informed
- 20 Kiefer where I would be staying, and I would make
- 21 myself available the rest of the evening if anyone
- 22 needed to talk to me about the incident. So I left the
- 23 premises, checked in at Everglades City Motel and
- started just to try to get somewhat comfortable.
- 25 And then a knock on my door, it was Captain

- 1 Drew Anderson and he was dispatched down by someone, I
- 2 do not know, that the Marine Safety Officers had
- 3 arrived and that they would like to speak to me. So I
- 4 drove back down to the boat basin and then that's where
- 5 I was introduced to Nicole and Mr. Jesus as the Marine
- 6 Safety Officers from Miami. I asked them at that time
- 7 if they would -- if it would be necessary for me to
- 8 give a urine sample at that time. They conferred with
- 9 one another and came to the conclusion that probably
- 10 the first thing in the morning would be more
- 11 appropriate, so I complied with that wish.
- 12 Keith Reggier gave them a copy of my
- 13 statement off the computer that was printed. I believe
- 14 the National Park Service received a copy. I received
- 15 a copy, and a copy was given to the Marine Safety
- 16 Officers. I asked the Marine Safety Officers if I
- 17 could -- you know, be available for any more
- 18 investigation that night, and they informed me that for
- 19 me to arrive back at 7:00 a.m. the following morning,
- 20 and they would proceed from there. So I had already
- 21 checked into the motel, I just took a short ride down
- 22 to the motel and I tried to get some sleep, what I
- 23 could.
- 24 I returned back to the boat basin that
- 25 morning at 7:00 a.m., and I was asked by Nicole of the

- 1 Marine Safety Officers office for me to go and deposit
- 2 a urine sample at whatever consortium that the boat
- 3 company there was a member of. So I then stopped and
- 4 got some breakfast and then I headed to Naples to Quest
- 5 Laboratories who's on a contract with Maritime
- 6 Consortium, and I believe that the name of the test was
- 7 a "Panel 5" test, and I deposited a urine sample at
- 8 that time with them.
- I knew that Kiefer had my telephone access,
- 10 also the Marine Safety Officers, so after I had given
- 11 the urine sample I retired back to my residence and
- 12 just tried to make myself available by telephone to any
- 13 party that needed me.
- MR. FORD: Did Mr. Hamilton, the owner,
- mention anything to you about a drug and alcohol test?
- 16 CAPTAIN MAYE: On my arrival back at the boat
- 17 basin park?
- 18 MR. FORD: Right.
- 19 CAPTAIN MAYE: I -- I brought it up. I said,
- 20 Sammy I think protocol is now you guys need to call the
- 21 Maritime Consortium and I said I think they will inform
- 22 us whether I need to go right now or in the morning,
- 23 but I said, I'm prepared to go right now. I said I
- 24 really want to cover myself in that area, and my
- 25 credibility. He said, okay, I'll have Brenda -- who is

- 1 his wife -- call the 800 number. And then Brenda
- 2 called me in and she gave me a note that said that you
- 3 can go to Naples to Quest labs or if you want to go to
- 4 Marco Island, this is the name of the test they told me
- 5 that you need to take, but you can go in the morning.
- 6 But I didn't want to take her word for that, I wanted
- 7 to just comply with the Marine Safety Officers and
- 8 their instructions, and went when they wanted me to go.
- 9 MR. FORD: You said that a mechanic, Kenny
- 10 Wells, was working on the bilge pumps in early --
- 11 before the first run, prior to the first run. Did he
- 12 tell you what the problem was with the bilge pumps?
- 13 CAPTAIN MAYE: He did not tell me
- 14 specifically what the problem was, but it's a common
- occurrence for the mechanics to be looking at the bilge
- 16 pumps, working on the bilge pumps. It's a pretty
- 17 common occurrence, really.
- 18 MR. FORD: We'll just go --
- 19 CAPTAIN MAYE: I will say that I would have
- 20 not left the boat basin if I had not been absolutely
- 21 assured that they were in working order.
- MR. FORD: Any other mechanical difficulties
- 23 on board?
- 24 CAPTAIN MAYE: You talking about prior to me
- 25 disembarking or underway or --

- 1 MR. FORD: Both. Start with -- when you
- 2 disembarked, was everything working properly?
- CAPTAIN MAYE: Yes.
- 4 MR. FORD: After you disembarked was
- 5 everything working properly?
- 6 CAPTAIN MAYE: Yes.
- 7 MR. FORD: VHF radio, no problems?
- 8 CAPTAIN MAYE: No problems. Also as a
- 9 backup, I carry a VHF hand held radio in my bag.
- MR. FORD: And you did not get time to use
- 11 that either?
- 12 CAPTAIN MAYE: No, absolutely not.
- MR. FORD: Did you get the name of the boat
- 14 that you said when the initial wake came by just as you
- 15 were starting to get swamped. Do you know the name of
- 16 that fishing boat?
- 17 CAPTAIN MAYE: No, there are several crab
- 18 boats that come in and out of that -- you know, I in no
- 19 way hold those guys any type liable. They were a way
- 20 off and they were in an area that is open wake and so I
- 21 do not blame them, and the wake moved across
- 22 approximately a half a mile. It just -- the
- 23 circumstances of I had my stern to it. I didn't notice
- 24 it coming. I know I had a bilge problem, the
- 25 circumstances -- the domino effect of five things

- 1 happening there at one time.
- MR. FORD: We're not trying to lay blame.
- 3 That's not what we're trying to do. We're just trying
- 4 to find out the facts. What type of relationship did
- 5 you have with the owner?
- 6 CAPTAIN MAYE: Pretty much -- you know, my
- 7 responsibility is from the front of the building
- 8 forward. I greet my passengers, try to give a very
- 9 redeeming boat ride, do it in a safe manner. But
- 10 pretty much everything internally and what goes on in
- 11 the back, it's really none of my concern and --
- 12 MR. FORD: Let me be more specific. If you
- 13 had a problem with something on the boat, did you feel
- 14 free you could go tell him, I have a problem with
- 15 something, I need it fixed?
- 16 CAPTAIN MAYE: Yes, in that regard I felt
- 17 that -- and I communicated often. Steering isn't --
- 18 you know, a little on this or that boat. But yes,
- 19 there was a lot of communication between me and the
- 20 mechanic there about it.
- 21 MR. FORD: There are just a few human
- 22 performance questions I'd like to ask you. A 72 hour
- 23 profile prior to the accident. Your sleep schedule
- 24 each night prior to it, and any domestic problems,
- anything which would distract you or maybe you're not

- 1 full attention to the boat?
- 2 CAPTAIN MAYE: No, none whatsoever. No, none
- 3 whatsoever.
- 4 MR. FORD: Well, let's take the night before.
- 5 You went to bed at what time?
- 6 CAPTAIN MAYE: Embarrassingly, about nine
- 7 p.m.
- 8 MR. FORD: And you got up at what time?
- 9 CAPTAIN MAYE: I set my alarm every morning
- 10 for seven a.m.
- MR. FORD: And you had a good night's sleep.
- 12 And the night before that?
- 13 CAPTAIN MAYE: I think I did manage to stay
- 14 up until about 11 p.m. and I woke up at seven. Was
- 15 alone at home.
- MR. FORD: Was it pretty much the same the
- 17 night before? You're early to bed and early to rise,
- 18 then?
- 19 CAPTAIN MAYE: Yes, especially during these
- 20 heavy -- you know, pretty much we approach this one
- 21 week that you're going to have full loads, there's
- 22 going to be a little wind, they're back to back trips
- and you're just totally exhausted at the end of the
- 24 day.
- MR. FORD: So you didn't go out and do any

- 1 partying that time?
- 2 CAPTAIN MAYE: No, no. I did not leave my
- 3 residence.
- 4 MR. FORD: How about medication? Were you
- 5 taking medication for anything?
- 6 CAPTAIN MAYE: No.
- 7 MR. FORD: And your most recent physical?
- 8 CAPTAIN MAYE: Bob, you talking about a
- 9 complete physical, or a partial --
- 10 MR. FORD: Either one, whatever -- the most
- 11 recent time you saw a doctor?
- 12 CAPTAIN MAYE: I sent an application for an
- 13 upgrade to my Captain's license approximately four
- 14 months ago. In regard to that application for an
- 15 upgrade, a partial physical is required, and I met with
- 16 a physician there on Marco Island, and I had a clean
- 17 bill of health.
- 18 MR. FORD: No blood pressure issues or
- 19 anything like that?
- 20 CAPTAIN MAYE: No. He checked all my vital
- 21 signs -- blood pressure and he approved the medical
- 22 review that I put with my application.
- MR. FORD: And your vision? Are you
- 24 nearsighted?
- 25 CAPTAIN MAYE: Yes.

- 1 MR. FORD: 20/100 or?
- 2 CAPTAIN MAYE: I'm not sure about the scope,
- 3 but it's in good condition.
- 4 MR. FORD: Okay, well, if you want at this
- 5 time, I'll give you an opportunity, do you want to
- 6 address some issues, or do you just want to have a free
- 7 reign now to say what you want to say about the
- 8 sinking, or?
- 9 CAPTAIN MAYE: Well, there are some comments
- 10 that I'd like to make. Obviously, from the time that I
- 11 left to have the drug test and returned back to my
- 12 residence, I had just been making myself available.
- 13 Now, I've had a couple days to obviously do a
- 14 retrospect. I view what happened very, very seriously.
- Now, I'm getting some of my information from media,
- 16 but you know also -- what I'm sensing is that Mr.
- 17 Hamilton's position is that no one got hurt, a few
- 18 people got a little bit wet, we got them all back in.
- 19 I think his intention or what his intention wanted to
- 20 be was throw a little new wiring, maybe exchange the
- 21 bilge pump, put this boat back in service.
- I'd like to make it on the record that I
- 23 totally disagree with his attitude in that regard. I
- 24 feel what happened, the circumstances, are extremely,
- 25 extremely serious, and in my opinion, the more agencies

- 1 that are involved in this to really find out exactly
- 2 what happened and to prevent it to see that it never
- 3 happens again is of the utmost concern. I'm regarding
- 4 this as we had fatalities. And I will say that if it
- 5 had not been for that approaching crab boat, I feel my
- 6 own opinion, that we would have had fatalities in that
- 7 incident. And I take that very, very seriously.
- 8 You know, I've always heard that if you're an
- 9 airline pilot or you're a boat captain, you'll have --
- 10 you prepare yourself safety-wise for one incident in
- 11 your life and I had -- I wish I had more time to
- 12 utilize some of those skills that I feel like I trained
- 13 for, but I only had three seconds. And there was a
- 14 reason -- has to be a reason why that I only had three
- 15 seconds to prepare my passengers for that. And I want
- 16 to be as supportive to all agencies that are doing
- 17 investigation as much as I can.
- 18 So I'm sitting at my residence, not able to
- 19 sleep, and I'm thinking back what boat I ran the
- 20 previous day. What boats have I been running? Who's
- 21 been running that Panther I? How many trips a day?
- 22 Did it ever take a different route? You know, my mind
- 23 has just been circling about things leading up to that
- 24 day. And I'll say this. If I find out that Mr.
- 25 Hamilton was intentionally being deceitful to me about

- 1 the number of passengers that I am legally able to put
- 2 on that boat, if I find out there is deceit content so
- 3 he can sell more passengers on that boat, I'm going to
- 4 be extremely, extremely upset.
- Now, when you hire on down there, you know
- 6 pretty much you grab another Captain and what happens
- 7 is they go -- they help you run a skimmer, you're able
- 8 to put 30 on it. You need to require a mate. Manatee
- 9 I, you pretty much, maybe you make a few little notes,
- 10 and I know that people that gave me my initial
- 11 instruction there, they're credible people, and I know
- 12 for a fact that the owner has told them that on the
- 13 Panther I it was grandfathered in that you can put 34
- 14 passengers -- you can put 36 passengers on that boat.
- 15 It was grandfathered in, you don't have to carry a
- 16 mate. And that was what -- the information that was
- 17 handed down to me.
- The mistake I made, and I'll own up to it, is
- 19 that at that place of employment or anywhere else, the
- 20 correct thing would have been done, for me to have been
- 21 a responsible Captain, was for me to say, that's well
- 22 and good, I need to see the documentation on this
- 23 vessel. I should have went in and made it very clear
- 24 that I should have looked on the documentation on that
- 25 boat instead of taking the owner's or the other

- 1 Captain's word on how many passengers that it was legal
- 2 to carry. I did not do this.
- MR. FORD: Was the documentation on the boat?
- 4 CAPTAIN MAYE: No.
- 5 MR. FORD: Certificate of inspection, you
- 6 never saw?
- 7 CAPTAIN MAYE: No. No, I did not. But I
- 8 will be extremely upset if I find out -- and I'm not
- 9 passing judgement on the man at this time, and I have
- 10 no axe to grind -- but if I find out that he was being
- 11 deceitful in overloading our boats to satisfy more
- 12 income in ticket sales, I'm going to be extremely,
- 13 extremely upset with the gentleman.
- Secondly, in retrospect, as I said, I've had
- 15 time to relax to myself and think back on causes of the
- 16 events of that day. I know that that Panther I
- 17 experienced a hard grounding approximately ten to 14
- 18 days ago, and the Captain was a Captain Drew Anderson.
- 19 At home in my residence, thinking back to the history
- 20 of that boat over the last 30 days, I know there was a
- 21 hard grounding, and I know that they had to send, not a
- 22 rescue boat, but a boat out to transfer passengers out
- from his boat onto another boat, and that boat was
- 24 towed in.
- MR. FORD: The Panther was towed in?

- CAPTAIN MAYE: Yes. The Panther I.
- MR. FORD: And you're sure it's the Panther I
- 3 and not the Panther II?
- 4 CAPTAIN MAYE: Yes, I'm positive it's the
- 5 Panther I.
- 6 MR. FORD: Do you know what repairs were
- 7 done?
- 8 CAPTAIN MAYE: I know that they -- they
- 9 lifted it up on the back and I visually saw some work
- 10 going on, and I heard out in the front that the old
- 11 man, and that's what they refer to Sammy Senior, wanted
- 12 that boat fixed and back in the water as soon as
- 13 possible.
- MR. FORD: Captain, do you remember the boat
- 15 that came out to unload the passengers to take them
- 16 back in?
- 17 CAPTAIN MAYE: No, I don't. I was Captain of
- 18 another boat.
- MR. FORD: And the boat you were on was?
- 20 CAPTAIN MAYE: On that particular day, I do
- 21 not recall. I just know that I was on another vessel
- 22 and now, how hard aground it went, I don't know. Where
- 23 it went aground -- I don't know? But I'm just thinking
- 24 back in history of some of the things that could happen
- 25 to maybe puncture a hole in Panther I. Maybe -- I'm

- 1 not saying that that led to this accident. I'm saying
- 2 that it could have been a possibility.
- Now I may stand to be corrected on this, but
- 4 it's my understanding that if you have a commercial
- 5 vessel in passenger service, and you experience a hard
- 6 aground, the Marine Safety Office of Inspections,
- 7 Miami, is supposed to be notified. They would come
- 8 over, do an inspection, and regulate the repairs
- 9 necessary for that commercial vessel to be put back in
- 10 service. Now, I stand to be corrected on this, but I
- 11 think that's -- I tend to think that the Marine Safety
- 12 Office in Miami was not contacted about that incident.
- Now, I don't know that, and I'm saying that all of my
- 14 observations that I'm giving are speculative in that --
- 15 I'll tell you exactly what I do know, but I can tell
- 16 you what I don't know also. I will make it very
- 17 official around here, if I find out that that vessel
- 18 was pulled up and just cosmetic splash job done on it
- 19 to get it thrown back in the water to put passengers on
- 20 it, and if that vessel was in an unseaman -- was not
- 21 seaworthy, Mr. Hamilton has jeopardized the lives of 34
- 22 passengers that we were putting on that boat without
- 23 going through due proper inspection.
- MR. FORD: To your knowledge, does Mr.
- 25 Hamilton, use any other repair yards or vendors, or is

- 1 all the repair work done in shop?
- 2 CAPTAIN MAYE: He -- from what I visually
- 3 have noticed, they will do everything that they can do
- 4 themselves. Bottom paint application is done by a
- 5 certified yard that's certified to do bottom paint
- 6 painting.
- 7 MR. FORD: Do you know the name of the yard?
- 8 Have you ever seen anyone?
- 9 CAPTAIN MAYE: Yes, Goodland (ph) Bay Marina
- 10 is the yard that has been previously used, mainly --
- 11 just for bottom paint application. And I've heard that
- 12 they are going to utilize a different boat yard called
- 13 the Calusa Marina. Both those marinas are in Goodland,
- 14 Florida.
- MR. FORD: Captain ... in Goodland, Florida?
- 16 CAPTAIN MAYE: Yes.
- MR. FORD: Well, take a break, take a head
- 18 call? Want to take a break?
- 19 CAPTAIN MAYE: I'll take a quick break.
- MR. FORD: Okay.
- 21 (Whereupon, the hearing was off the record
- 22 for a brief period.)
- MR. FORD: Okay, we're going to resume again.
- Before we go around the table, what are your future
- 25 plans for employment with Mr. Hamilton?

- 1 CAPTAIN MAYE: Really, Bob, I just have given
- 2 no thought to that. I have no axe to grind with Mr.
- 3 Hamilton, and I feel that at this point that it would
- 4 be prejudgment of me to say that I'm in an adversarial
- 5 position with Mr. Hamilton. I think that at this time
- 6 I don't feel comfortable aboard a boat down there, for
- 7 a couple reasons. One is that the investigation is
- 8 still going forward. I don't know -- credibility of
- 9 the vessels down there at this point in time. And also
- 10 mainly I'm just not prepared, I think, mentally to go
- 11 aboard a boat right now for a while.
- MR. FORD: But if the accident hadn't
- 13 happened, you would have been working through this
- 14 holiday period?
- 15 CAPTAIN MAYE: Yes.
- MR. FORD: And he would contact you or you
- 17 would contact him when to work?
- 18 CAPTAIN MAYE: There's a schedule board up,
- 19 and basically if you're name is in a square, you come
- 20 in to work.
- MR. FORD: So your name is no longer on that
- 22 schedule board? It's been taken off?
- 23 CAPTAIN MAYE: Uh --
- MR. FORD: Has there been any communication
- 25 between you and him regarding going -- taking a boat

- 1 out?
- 2 CAPTAIN MAYE: No. No.
- MR. FORD: Okay, I'm going to go around the
- 4 table, then. Going to start with Jim Walsh.
- 5 MR. WALSH: Captain, thanks again for coming
- 6 up. It's very informative, and I appreciate the
- 7 information that's involved here that you'll give us a
- 8 little later on regarding all the training aspects.
- 9 Just for me to get a better handle on the employment
- 10 aspect when you came in, could you tell us, if you
- 11 remember, what paper you got that ad from?
- 12 CAPTAIN MAYE: The Naples Daily News.
- MR. WALSH: And when you responded to it, the
- 14 information that Mr. Hamilton supplied to you, can you
- 15 describe that about the company?
- 16 CAPTAIN MAYE: No hard copies of any
- 17 documents were given me. First I phoned down and I
- 18 spoke to a lady in the front, I'm not sure who. I just
- 19 recall it was a lady. She said yes, they were hiring
- 20 Captains, and she would give my name and number to the
- 21 owner. Approximately a couple days later I received a
- 22 telephone call from the lady at the front desk and she
- 23 said, Captain, whenever you'd like to drive down, Mr.
- 24 Hamilton will visit with you concerning the job.
- So, best I recall, the next morning I just

- 1 drove down and the lady I believe said that he'd be
- 2 arriving shortly. I saw a gentleman pull up in a green
- 3 SUV and asked if that was Mr. Hamilton, and someone
- 4 said yes. Walked over, introduced myself, and
- 5 basically just very informal -- we run a family
- 6 operation here. You keep your boat clean, no
- 7 complaints in the office. Don't tear up the boat and
- 8 you'll have a job here as long as you want.
- 9 What kind of ticket do you have? He was
- 10 asking me about my license. I said I've got 25 ton
- 11 Master. Alright, perfect. You can run Panthers,
- 12 Skimmer, and a Manatee I. We get daily pay down here.
- 13 No overtime, no holiday pay. No vacation. Come in to
- 14 work, and if you're on a boat, you get daily pay. No -
- 15 he said that's the way that we run a family operation
- 16 down here. So if you want to go out on a ride, like to
- 17 put you on one of the boats just as a passenger -- he
- 18 said -- for some reason he said, don't even tell the
- 19 Captain who you are and that you're looking for a job
- 20 until after you tell me what you think about the trip
- 21 when you get back. Okay.
- He said you came from working the big hotel
- 23 Marriott, right? I said, yes, sir. He said, okay, I'm
- 24 going to throw you on a boat out there. I want to hear
- what you've got to say when you get back. Okay.

- 1 So I went to the ticket office and they gave
- 2 me a ticket, and I walked down and I took a ride out
- 3 with Captain Drew on one of the Panthers, but I can't
- 4 recall which one it was. And I basically just set
- 5 pretty close to the helm station and just observed on
- 6 the ride. I thought if I set close to the helm I could
- 7 -- you know, any boat you get on, you want to get
- 8 acclimated to what's called the throw of the throttles
- 9 and stuff, and I thought I'm going to watch his throw
- 10 of his throttles and stuff. So anyway, I sat where I
- 11 could -- I tried to board early where I could I sit
- 12 where I could just see him maneuver the boat. And he
- 13 did a good job, I think. In my opinion, he gave a good
- 14 narration.
- And then on arrival, went back up and Mr.
- 16 Hamilton and we were outside the building and he said,
- 17 well, what do you think, Captain? And I said, yes, I'd
- 18 like to come down and work for you here. He said
- 19 alright, get you started tomorrow. He said I'm going
- 20 to let you ride a couple trips with guys that have been
- 21 with us a long time, Stanford Daniels on the Manatee I,
- 22 and he'll show you how we operate things around here.
- He said Captain, the way we operate around here, you
- keep your boat clean, don't tear up equipment, we don't
- get any complaints in the office, you don't hear from

- 1 us. We'll stay off your boat. If you need something
- 2 fixed, we'll fix it. That's the way we work things
- 3 around here. I said okay, I understand.
- 4 The next day I arrived and Stanford Daniels
- 5 gave me some instruction about the best way that the
- 6 boat, the Manatee I, tracked out of the base and that
- 7 sort of thing. He backed it out. We got underway and
- 8 I just did observance all the way out, and then when we
- 9 got out towards the end, I asked him if he'd mind if I
- 10 took the mike on the PA and did some narration on the
- 11 way back, and he said well, if you feel competent to do
- 12 narration? I said, well, yes, I've been giving
- 13 narration tours for quite some time. Okay, have at it.
- So he drove and I narrated on the way back.
- 15 He made a note that as far as the narration, I wouldn't
- 16 need any training.
- MR. WALSH: So as far as formal documents you
- 18 signed, or provided with a contract?
- 19 CAPTAIN MAYE: There was none. I signed a --
- 20 he said a W-4 or a W-9 that you sign just claiming your
- 21 number of dependents. Okay, I signed -- is it a W-9 or
- 22 a W-4? Where you just sign how many dependents? I
- 23 signed that, and I gave that to him, that's all the
- 24 documents for employment that I signed.
- MR. WALSH: Was there an introduction for

- 1 policy and procedures ... Mr. Hamilton's organization
- 2 provided you?
- 3 CAPTAIN MAYE: No.
- 4 MR. WALSH: And as far as -- you told us what
- 5 the formal training was on board the boat -- formal or
- 6 informal training on the boat. Was there a checklist
- 7 ever saying that we need to go over this checklist?
- 8 Come on board, this is your boat to get checked out?
- 9 CAPTAIN MAYE: No.
- MR. WALSH: No job description?
- 11 CAPTAIN MAYE: No.
- MR. WALSH: And as far as safety training
- 13 that you were provided to then deliver to the
- 14 passengers?
- 15 CAPTAIN MAYE: They did not direct me in
- 16 anything that I had to cover. All those -- that
- 17 statement that I gave earlier -- that had just been
- 18 standardized by me and I just won't take a vessel out
- 19 without giving that.
- MR. WALSH: And an observation from your
- 21 point, who was responsible of the company, to ensure
- 22 that the boats were safe and ready to go before you got
- 23 them?
- 24 CAPTAIN MAYE: Say, you know, with it being a
- 25 family operation, -- you know, obviously, I came from a

- 1 professional background when I was started down there
- 2 and many times I just said, damn obligations is to the
- 3 front area here and there were times that my
- 4 observations would be very frustrating about families.
- 5 It didn't seem that there was any clear distinction of
- 6 this was this person's responsibility, this one or this
- 7 one. Supposedly, Sammy Senior was the overall owner,
- 8 overall manager, and his son, Sammy III, Sammy Hamilton
- 9 III, was in charge of Captains and what was ...ly
- 10 called "rescue operations". Now, not rescue from
- 11 accidents, but in case there was a boat problem out --
- 12 overheat, he'd make himself available to bring other
- 13 boats, unload passengers and ferry back. And between
- 14 communication of Sammy Hamilton III and the mechanic on
- 15 staff full time, Stanford Daniels, they were in charge
- of maintaining the boat and whenever inspections were
- 17 due on the boat, it -- my observation was that Sammy
- 18 III was in charge of those inspections whenever it was
- 19 time for them to come up.
- MR. WALSH: But for an inspection by the
- 21 Coast Guard, would the normal Captain typically be on
- 22 the boat?
- 23 CAPTAIN MAYE: No.
- MR. WALSH: No?
- 25 CAPTAIN MAYE: Mainly uh -- I'll just say

- 1 that previous, and on that situation, that it's
- 2 strictly a maintenance thing between the owner and the
- 3 Coast Guard.
- 4 MR. WALSH: You mentioned one of the Sammy's
- 5 was responsible for rescue operations.
- 6 CAPTAIN MAYE: Yes.
- 7 MR. WALSH: Is that a common occurrence?
- 8 These overheatings? These ... Do you remember how
- 9 many and were you involved in any rescue operations?
- 10 CAPTAIN MAYE: I can recall -- from January
- 11 15th to now, maybe on six occurrences myself, I had an
- 12 overheat problem, loss of oil pressure, throttle
- 13 problem, where I needed to throw an anchor out and call
- 14 in for assistance.
- MR. WALSH: And that typical assistance would
- 16 be?
- 17 CAPTAIN MAYE: Sammy Hamilton III, with the
- 18 mechanic, would bring another boat out and then we
- 19 would unload passengers over and they would head back
- 20 in and I'd mainly stay with the boat.
- 21 MR. WALSH: How many times was the frequency
- of that happening? Six times in about six months?
- 23 CAPTAIN MAYE: Well, no, from January 15 --
- 24 well, yes, you're right --
- MR. WALSH: January 15.

- 1 CAPTAIN MAYE: Over a one year period, but I
- 2 wasn't employed there August, September, October and
- 3 November.
- 4 MR. WALSH: Do you recall the Park Service
- 5 folks, and the interpreters when they came on board?
- 6 Were they frequently on board when you were on board?
- 7 CAPTAIN MAYE: The Park Service -- the
- 8 typical schedule is that one narrator will come aboard
- 9 one boat that's in service per day. Now, I don't know
- 10 how their schedule works or if -- how it's their
- 11 discretion, but it can be Manatee II, the larger 123
- 12 passenger vessel, or it can be Manatee I, or it can be
- 13 Panther. I'm not sure exactly how that's worked out,
- 14 but one narrator from the National Park Service on a
- 15 typical day is usually aboard one of the boats per day.
- 16 MR. WALSH: Captain, could you take us again
- 17 -- you say you wake up at seven o'clock in the morning.
- 18 Your commute takes about how long?
- 19 CAPTAIN MAYE: Thirty minutes.
- MR. WALSH: So you show up there
- 21 approximately what time on a daily basis?
- 22 CAPTAIN MAYE: Set my alarm at my residence
- 23 at seven a.m., get the coffee maker going, turn on the
- 24 news and the weather -- just get a verbal of what I
- 25 might expect -- any conditions of wind, if there's

- 1 going to be rail, what foul weather to take along --
- MR. WALSH: That from the National Weather
- 3 Service?
- 4 CAPTAIN MAYE: No, usually just local. Every
- 5 once and I while I will go -- and I don't have cable --
- 6 but I will go -- if the weather conditions are provide
- 7 theirselves to where maybe something a little more
- 8 extreme, say 20-25 knots or something, just as a backup
- 9 to the local weather, I'll call the National Weather
- 10 Service and make sure they comply with one another, so
- 11 I'll know. And that way, it gives me the opportunity,
- 12 if I've got a two o'clock run, to maybe say, folks,
- 13 let's get some foul weather gear on or I may need to do
- 14 more an inland trip with these folks to keep more in a
- 15 light chop, so I don't expose you to sea spray.
- 16 Anyway, it just gives me a good handle of what the
- 17 weather is for that day.
- 18 Fill large cup of coffee, I then leave the
- 19 Goodland area at eight o'clock, just about, within two
- 20 or three minutes. I've very regular in that. No stops
- 21 in between. I drive straight to the Park Ranger
- 22 Station there and pretty much within two or three
- 23 minutes, I arrive at 8:30. Now, when I heard -- when I
- 24 first started there that they want everyone to arrive
- 25 by 8:45, no matter when your boat starts, and so I

- 1 arrive there at 8:30.
- In my carry bag, I have binoculars, some
- 3 light weather foul weather gear, hand held GPS, which
- 4 is really not applicable to our routes, but every once
- 5 in a while I like to exercise my GPS to keep it in
- 6 working order. My hand held VHF. Now, in that regard
- 7 I have to say that some of the radios in the fleet --
- 8 there's occasions that --
- 9 (Change of tape)
- 10 -- personal hand held. Pretty much mainly
- 11 what it's been for us Captains, we'll get together and
- 12 we'll go -- well, Drew, if you ran Manatee I yesterday,
- 13 I'll run the Skimmer today, we'll rotate around. We'll
- 14 come off from days off, usually they'll try to give us
- 15 two days off per week. Now if it's a busy season, you
- 16 make yourself available any day. If your name's up in
- 17 the square, you come in.
- MR. WALSH: But it's the Captains that are
- 19 discussing in the morning who will go on what boat?
- 20 CAPTAIN MAYE: Yes.
- MR. WALSH: And is there a briefing in the
- 22 morning provided by management about weather conditions
- 23 or boat conditions?
- 24 CAPTAIN MAYE: The mechanic, you know, if he
- 25 feels there's something important to make you informed

- 1 of, he will -- Stanford Daniels will say, just want to
- 2 let you know that -- you know, I put some oil in your
- 3 hydraulic or your steering. If there seems to be a
- 4 problem when you first run, let me know. For something
- 5 that he needs to let you know about, he's pretty good
- 6 about it.
- 7 MR. WALSH: On a given day that you're going
- 8 to take the Panther I, what do you do next after you've
- 9 all decided that you're going to be on the Panther I?
- 10 What do you do now?
- 11 CAPTAIN MAYE: I first go aboard the boat --
- 12 during the week, the mechanic checks all fluid levels,
- 13 when I say fluid levels, antifreeze, oil. On the
- 14 weekends, it's the Captain's responsibility to check
- 15 all the fluid levels. So if I would be checking the
- 16 fluid levels, top off those. And then I'd start the
- 17 engine up, let the oil circulate good, do a visual on
- 18 my gauges, and what I do, I just turn the bilges on to
- 19 manual, there are three of them there, I check off
- three visually, to see if they're positing water out.
- One application of those bilges, while I'm on
- 22 the subject of bilges, I don't know if it a good policy
- 23 -- as I've been saying, this is all in retrospect --
- there's a new type of bilge pump out that's on a cycle,
- 25 and from what I understand, it senses if there's water.

- 1 It's a little computer, and it does not have the float
- 2 switch. The bilge senses if there's water. If it
- 3 senses there's water, it will continue to pump until
- 4 there's no water, and it's a new type of bilge -- I've
- 5 been made aware of it, but I know that the Panthers
- 6 have that type of bilge pump.
- 7 MR. WALSH: This type was installed?
- 8 CAPTAIN MAYE: Pardon me?
- 9 MR. WALSH: This type was installed, to your
- 10 knowledge?
- 11 CAPTAIN MAYE: Yes. Yes. Now, if it cycles
- 12 every two minutes, I'm here to say on the record that I
- don't like that application. You know, as I've just
- 14 stated, four seconds and my boat was down. I need for
- 15 that bilge to respond quicker than that, if it is on a
- one or two minute cycle. I stand to be corrected on
- 17 this sequence of cycles. And I also don't know if
- 18 those bilge pumps are certified by the United States
- 19 Coast Guard. I do not know that.
- MR. WALSH: Captain, you've gotten your boat
- 21 ready --
- 22 CAPTAIN MAYE: And I've tested my bilges to
- 23 make sure -- on manual they will -- and it's not a
- 24 switch that you can just switch over and walk away from
- 25 it. You have to manually hold it open. So I've got it

- 1 ready and then I pull into the gate if it's my
- 2 prescribed time to start boarding.
- MR. WALSH: And now guests are coming over,
- 4 the passengers are coming over to you?
- 5 CAPTAIN MAYE: Yes. Holding their white
- 6 tickets.
- 7 MR. WALSH: And they know to come over to you
- 8 because?
- 9 CAPTAIN MAYE: Basically it's -- they just
- 10 see that loading area, it's close to time, there's no
- 11 designated signage really, and then at times I'll say,
- 12 "Okay, all passengers for the nine o'clock, let's start
- 13 lining up here", and then I'll -- I try to set the tone
- 14 for the trip. I'll say, "All passengers who brought
- 15 home baked holiday goods for the Captain, there's a
- 16 special VIP seating area" -- I set the tone, you know,
- 17 for the trip. And then it's at that time I look over
- 18 my crowd and I try to designate where I kind of want to
- 19 sit everyone.
- Now, there's only been a couple exceptions to
- 21 that where I've seated people for stability reasons,
- 22 but I saw no indications in the crowds -- if I have
- 23 someone with physical inabilities, maybe I'll put them
- 24 in a certain area there.
- MR. WALSH: Have you ever had occasions to

- 1 put wheelchairs on board?
- 2 CAPTAIN MAYE: Not on the smaller boats.
- 3 Now, Manatee II is a wheelchair accessible, or they
- 4 have some type of ramp to accommodate a wheelchair.
- 5 MR. WALSH: So the Panthers, as far as you
- 6 know, don't normally take wheelchairs or walkers, or
- 7 strollers?
- 8 CAPTAIN MAYE: I've had people with walking
- 9 canes, and I've had children that suffer -- I could
- 10 tell, suffered with muscular dystrophy or something,
- 11 and then also I make sure I inform parents that have
- 12 small children exactly where the child life preservers
- 13 are. And it's never been a policy, but I don't allow a
- 14 parent with a small child to sit against a railing.
- 15 There's about that much space, and if they have a small
- 16 infant, I don't think it could fit through the
- 17 lifelines around the outboard of the boat, but I don't
- 18 want to take that chance, so I ask parents if they do
- 19 have an infant, you know, the parent on the inside if
- 20 they wouldn't mind holding the infant, and they always
- 21 comply with me on that regards.
- MR. WALSH: And you've pulled up to this
- boarding area, people are coming on board, they're
- 24 giving you a --
- 25 CAPTAIN MAYE: A white ticket, yes.

- 1 MR. WALSH: What's on that white ticket?
- 2 CAPTAIN MAYE: It says -- at the top,
- 3 Everglades National Park Boat Tours. On the left it
- 4 starts, number of passengers, 1 or 2, 3, 4, 5. Then it
- 5 says the symbol for "at" \$16.00. Say if it's two
- 6 passengers, then the total, \$32.00. I look at it just
- 7 to verify the time that they're boarding, if it's my
- 8 boat, and how many passengers.
- 9 MR. WALSH: Is it likely to say Panther I on
- 10 there or --
- 11 CAPTAIN MAYE: No, it won't designate the
- 12 boat, no. Just the time.
- MR. WALSH: How does the office get the
- information to you that you're ready to go?
- 15 CAPTAIN MAYE: Yeah, whenever I feel like
- 16 I've got everyone on board, I'll say -- we monitor
- 17 channel 7-8 -- and I get on the radio and I'll say,
- 18 "The Panther on stand-by with 31", "Panther on stand-by
- 19 with 29", "Panther on stand-by with 34".
- MR. WALSH: Is there any kind of company code
- 21 that you do the numbers with so the competitors don't -
- 22 can you describe that to us so -- learned about that?
- 23 CAPTAIN MAYE: Yes, this was very confusing
- 24 to me at the start. But whenever -- you know, that
- 25 informal training day, I heard him say "Manatee I on

- 1 stand-by with 128" -- so you know, 120, maybe some kind
- of code I don't know about yet. Well, then the next
- 3 day I kept hearing like these three digit numbers for a
- 4 double digit capacity boat. So I asked one of the
- 5 other Captains, I said, what's the one that you give in
- 6 front of the number? He said, oh, long story short,
- 7 you know whenever the contract -- I heard whenever the
- 8 contract is going to be let out here a few years ago,
- 9 there was a competitor down that was listing to 78 to
- 10 try to get some passenger totals so they'd know how
- 11 many passengers Sammy was running down there, so they
- 12 would maybe know how to configure their bid or some
- 13 reason. But he said, man, if you've got one through
- 14 ten -- say you've got seven on board, say you've got on
- 15 standby with 70. If you've got over ten, just put a
- one in front of it. If you've got 17 on board, say
- 17 117. So anyway, he said that's some internal ... they
- 18 want us to do. So I've said -- Panther on standby with
- 19 134, or 131.
- MR. WALSH: And at that point, does the
- 21 office come back to you?
- 22 CAPTAIN MAYE: Yes, then they say, Captain,
- 23 be on stand-by another minute, please. Or they'll say,
- 24 Alright, Captain, let 'er roll.
- MR. WALSH: And if the radio isn't working

- 1 how do you do that?
- 2 CAPTAIN MAYE: They step in the back and go
- 3 like this and that means let her roll, yes.
- 4 MR. WALSH: So if you couldn't radio to them,
- 5 they're watching?
- 6 CAPTAIN MAYE: Yes, they just step there in
- 7 the back. I'm looking towards them, and they go like
- 8 this or like that, that means I'm ready to go.
- 9 MR. WALSH: On the day that the Panther I
- 10 went down, is that the way you guys determined the time
- 11 to go?
- 12 CAPTAIN MAYE: Yes.
- MR. WALSH: And your hand held radio, VHF,
- 14 which channel do you normally monitor on that one?
- 15 CAPTAIN MAYE: I leave that off all the time
- 16 and -- that is just for my own personal -- you know
- there have been times when I'd be out there and the
- 18 radio would or wouldn't work, or poor reception in or
- out or whatever, but anyway, it's my own personal hand
- 20 held and I just stick it in the bag, the very bottom of
- 21 my soft bag. I don't even let anyone at the office
- 22 know I've got it. It's strictly for emergency if I
- 23 can't make contact any other way.
- MR. WALSH: Now while your passengers are on
- 25 board, you have these white tickets. You've done your

- 1 seat count. Do you do a verification?
- 2 CAPTAIN MAYE: Well, as they're coming on
- 3 board -- okay, then I'm getting white tickets, then I
- 4 get everyone seated. I'm looking up to see if I see
- 5 anyone coming down, see if I see anyone walking in the
- 6 front door to purchase a ticket -- I'll do a rough
- 7 count, two, three four. Then I'll look up and then
- 8 I'll do just a visual empty seats, and then on this --
- 9 my son sends me these. He obviously works for this
- 10 particular airline, but it just worked out good that
- 11 I'll just write down, nine a.m., 34, put it in -- this
- 12 group in, store it right there on the side. Office
- 13 says "Panther 1 on standby, 29" and then they will
- 14 either say "Captain" with the roll over radio or
- 15 they'll step out back and give me the signal.
- MR. WALSH: And then you give your talk to
- 17 the quests?
- 18 CAPTAIN MAYE: Yes, at that time, as I'm
- 19 backing it out, I say, Folks lets keep all our arms
- 20 inside the boat as I move away. You know, obviously,
- 21 if someone was to have an elbow out, there's a post
- there, so I make sure everyone's got their hands aboard
- 23 before I give a stern propulsion.
- MR. WALSH: And that's the point when you
- 25 talk about ... safety.

- 1 CAPTAIN MAYE: Yes, then as I'm exiting the
- 2 basin, then that's when I go into the introduction of
- 3 myself, and then I cover the safety features aboard the
- 4 boat.
- 5 MR. WALSH: Has the management given you,
- 6 formally or informally, the policy and procedures for
- 7 heavy weather?
- 8 CAPTAIN MAYE: No.
- 9 MR. WALSH: So how do you handle heavy
- 10 weather? Thunder storms? Squalls?
- 11 CAPTAIN MAYE: Really, I feel that every
- 12 Captain there just relies on their past experience, to
- 13 make that personal call.
- MR. WALSH: Has there ever been an
- opportunity to say I'm not going out because it's heavy
- 16 weather?
- 17 CAPTAIN MAYE: I'm trying to think --
- 18 MR. WALSH: In your observation, not just of
- 19 you but have you ever seen a boat say no, the weather's
- 20 too heavy? I'm not going out?
- 21 CAPTAIN MAYE: I'm trying to remember, and I
- 22 can't --
- MR. WALSH: Not just your boat, but are you
- 24 aware of anybody saying no, I can't take this boat out
- 25 -- stormy weather, poor visibility or --

- 1 CAPTAIN MAYE: Yeah, me, myself, I've refused
- 2 two trips due to heavy lightning. And I received --
- 3 and nothing was said from the office, really. I just
- 4 said -- Donna was selling tickets inside. I said,
- 5 Donna, we've got heavy lightning, and I'm not going to
- 6 run this trip. She said, Okay, Captain, I'll pass it
- 7 on. And so I sent the passengers back in and whether
- 8 they were given a refund or put on a more enclosed
- 9 boat, I'm not for sure.
- There has been two or three days when there
- 11 was 20 knots, maybe, that I did more of a slower, inlet
- 12 tour. I just tried to keep away from exposed areas,
- 13 and there has been a few times that -- this is my own
- 14 personal application -- I had a -- basically a shower
- 15 curtain, you know, at home, and the two people in the
- 16 front row, I asked them if they wanted to lay that
- 17 shower curtain across their legs in case of a little
- 18 bit of sea spray, but that was my personal application.
- 19 I take personal responsibility if I feel like
- 20 it's extreme enough to cancel a trip, and I never told
- 21 the owner directly, but I think he knew from his boys
- 22 and the mechanic, that if conditions were extreme
- 23 enough that I wouldn't hesitate to cancel any trip.
- MR. WALSH: But there's no policy that you're
- 25 aware of?

- 1 CAPTAIN MAYE: No, no policy.
- 2 MR. FORD: Who was Donna?
- 3 CAPTAIN MAYE: The ticket sales person in the
- 4 office.
- 5 MR. FORD: And is she related to any of the
- 6 Hamiltons?
- 7 CAPTAIN MAYE: No. Not that I'm aware of.
- 8 MR. WALSH: Captain, does the office require
- 9 you to turn in your tickets?
- 10 CAPTAIN MAYE: No, basically there's a policy
- 11 to just dispose of them at the end of the day. Now
- 12 from that particular day that the incident occurred, I
- 13 laid the tickets from that trip out on the windowsill
- 14 inside where they'd dry up, where maybe they could
- 15 become legible, but I don't know where they're at.
- 16 They could have been just disposed of in general
- 17 housekeeping, or anyway, I laid them out on the
- 18 windowsill because obviously they were wet, and the ink
- 19 was not all that legible.
- MR. WALSH: In one of the instances where you
- 21 had to put down your anchor and wait for a boat to come
- out, is there a formal procedure that you're aware of
- 23 that you wrote out saying this is what happened and
- 24 provide it to management?
- 25 CAPTAIN MAYE: No. No, pretty much first

- 1 thing I do is call in and say, you know, put one of the
- 2 boys or the mechanic on and we'll discuss -- you know,
- 3 I've got high temperature alarm, the boat keeled, I've
- 4 got an anchor out, secure. I need somebody to get out
- 5 here and start transferring some passengers. And
- 6 they'll come and get the passengers, and then I go
- 7 maybe in the sequence of getting on the radio with the
- 8 mechanic and trying to be more specific about what the
- 9 problem is.
- 10 MR. WALSH: From your perspective, now having
- 11 gone through this emergency, what do you see as an
- 12 opportunity to do different on board a boat like that
- or to the Manatee I?
- 14 CAPTAIN MAYE: You know, in retrospect, the
- 15 last couple days as I mentioned, I've had some
- 16 sleepless nights as I give this some thought, and I
- don't ever want to put a set of passengers in the
- 18 predicament that they were in the other day. Also, I
- 19 don't want another Captain to experience what I
- 20 experienced that day. And -- and I've given some
- 21 thought about -- you know, you just observe things in
- 22 your regular day and routine -- it's the day you have
- 23 that incident in retrospect you can see very clearly
- 24 some areas that were not good applications. And I've
- 25 mentioned the barrel lock devices on those doors, and

- 1 also -- and really no disrespect to your organization,
- 2 but I feel in my own opinion that the days of wooden
- 3 boats with a thin fiberglass skin over are over. We
- 4 have way too modern of applications of boats, and I
- 5 feel in my opinion, that Mr. Hamilton would keep saying
- 6 -- to his boys -- you know, I'd hear -- let's just try
- 7 to run these one more day. They've been paid for a
- 8 long time, let's run them one more year, one more year
- 9 -- ever since I started, I guess just as a pep talk,
- 10 you know, when maybe he'd see mechanics coming on board
- 11 and off, on board and off on a pretty routine basis.
- 12 And I sensed it had been propaganda -- we
- 13 made it through this season, next year you're going to
- 14 have a 39 passenger brand new twin outboards, man,
- 15 you'll be ready to go. We're going to make this
- 16 season. We've got to get some money in the coffer this
- 17 year. Help us out here. You know, when you're
- 18 continually getting these little propaganda pep talks
- 19 all the time. Captain Maye, we're going to have one
- 20 heck of a party when we get this season out of the way.
- 21 Well, the new boats never come, and it just -- it's
- just in my observance that there's a policy of we'll
- 23 run them one more day. We're milking a cash cow out
- here, and we're going to sell some more tickets
- tomorrow, we're going to sell some more tickets the

- 1 next day.
- 2 But back on track is, I feel those barrel
- 3 locks, I feel -- as I mentioned, there are too many
- 4 modern designs of boats that have no bilge, that they
- 5 have built in flotation, that the -- you know, the
- 6 sinking of that boat, it has to be a horrendous
- 7 accident for it to sink. And we live in the modern
- 8 ages and you know, for Mr. Hamilton to be able to get
- 9 those boats inspected one more year, one more year --
- 10 in retrospect, I don't see how -- I don't think they
- 11 should have been approved. They're way -- Jim, they're
- 12 way low freeboard, and so if you get 12 inches down,
- 13 you're in the water. If you have something happen, it
- 14 doesn't take very long for 16 inches of freeboard to be
- 15 in the water. We're talking minor seconds. And I
- 16 stand to be clarified or corrected on the type of bilge
- 17 pumps that are on the boat, if they're of that cycling
- 18 effect, but a two minute duration with cycling signal
- 19 is extremely too elongated for that boat application.
- MR. WALSH: When you're making these runs,
- 21 Captain, ... is there a requirement for you to call in
- 22 at a certain point, every marker, do you call in to let
- 23 them know where you are?
- 24 CAPTAIN MAYE: No.
- MR. WALSH: And you've already said that you

- 1 can change your route pretty much based on the weather
- 2 and your experience, saying you're going to give your
- 3 passengers a better trip if you go this way or that
- 4 way. So is there, out of line of sight for management,
- 5 is that correct?
- 6 CAPTAIN MAYE: Right.
- 7 MR. WALSH: So would that be something to
- 8 that -- as we say, this case was very fortunate?
- 9 CAPTAIN MAYE: Yes, I --
- 10 MR. WALSH: Was there an opportunity to test
- 11 your radio again while you were traveling that day?
- 12 CAPTAIN MAYE: I think it'd be a good policy
- on the first trip out, for the Captain to radio in, to
- 14 do a radio test, you know, once per day. I don't feel
- 15 it necessary that -- as long as you're in charted
- 16 navigational waters that, or in excess of four or five
- 17 foot, that -- for there to be a confirmation call made
- 18 that you're exiting off your normal path. I don't
- 19 feel, personally, that that would be necessary.
- But you know, I will say, for new hires, a
- 21 formal policy of what to do, what not to do, should be
- 22 evident down there. I feel Mr. Hamilton has operated
- 23 that operation many, many years -- I think in excess of
- 40 years, I've heard. He's accustomed to doing things
- 25 the old business way of doing things. And we live in

- 1 modern times, and I know that there are a lot of areas
- 2 that people just do the very minimal to make some
- 3 compliance.
- 4 Now back to your original question -- are
- 5 there some other things that I'd recommend, changes --
- 6 the secure -- and I don't want to get too far off the
- 7 track because I know that there was a few points that I
- 8 wanted to make. I mentioned the barrel locks. I
- 9 mentioned the bilge pumps being of that new style, I
- 10 don't know if they're approved. I mentioned that I'd
- 11 like it to be noted that I think the days of the wood
- 12 hulls with the thin skin over, especially on low
- 13 freeboard boats -- if you've got five foot of
- 14 freeboard, you've got some time to correct some
- 15 problems. You've got some time to head and beach the
- 16 boat where passengers can get off the boat. If you're
- in a low freeboard boat, you don't have that
- 18 opportunity.
- 19 Would you mind turning off just for a minute,
- let me get my train of thought, because I made a few
- 21 more notes -- I don't --
- 22 (Whereupon, the hearing was off the record
- 23 for a brief period.)
- 24 CAPTAIN MAYE: Yes, now Jim, if you're asking
- 25 me if there should be a formal document for Captains to

- 1 sign that the date and time and do a manual check on
- 2 them -- they check for life preservers on board the
- 3 boat, that they have basically taken a look at the fire
- 4 extinguishers on a daily basis; if you're asking me if
- 5 there should be a radio check out on the first run -- I
- 6 think there should be some type of a log there to where
- 7 they're signing off that they did it.
- Now, I will say that in regard to the
- 9 informal, loose, shoot from the hip, ownership and
- 10 management down there, that the team of Captains that
- 11 he has, I think, in my opinion, are very credible
- 12 people. I've ran boats many places and they're very
- 13 competent and they're very experienced. Captain Jim is
- 14 his eighth season down there. He's an excellent boat
- 15 handler. Captain Dennis Borders (ph) holds a 100 ton
- 16 license, and he's a very conscientious, safety-oriented
- 17 Captain. Drew Anderson also -- he's a younger fellow,
- 18 but he -- I can really tell that he mentors up along
- 19 side some of those older guys and listens, and I'll say
- 20 pretty much the safety related things, the things
- 21 regards the boat are communicated with us personally,
- 22 and we do a really good job of communicating with one
- 23 another about those.
- Now, may or may not -- on your observance
- down there, Bob, and you, Jim, or you, Nicole, you will

- 1 notice on the property strung beer cans all over the
- 2 place. I will say that it is a common practice down
- 3 there for the owner and his sons to drink on the
- 4 establishment. There's been a common practice when I
- 5 got there, and before me, but I will say under oath
- 6 that myself, the other Captains, and the mates, have
- 7 under no circumstances at any time consumed any
- 8 alcoholic beverages on the property, and certainly not
- 9 underway in a vessel down there. It's just something
- 10 that we don't participate in.
- MR. WALSH: Captain, one of the things you
- 12 mentioned earlier was you thought some of the people
- 13 had symptoms of hypothermia. Can you describe what
- 14 made you think that?
- 15 CAPTAIN MAYE: Yes, you know, I've been
- 16 trained that -- first aid, CPR -- that -- to identify
- 17 those stages and I could tell that it was just at the
- 18 first stages of -- a little bit of redness on the lips,
- 19 just a little bit; a little bit of shivering, just a
- 20 little bit; but I didn't see anything that was advanced
- 21 -- just in observation. And I asked some of those
- 22 passengers, to maybe lay down, just get comfortable,
- get out of the wind on the way back, because obviously
- 24 I was trying to make my way back as fast as I could, as
- 25 comfortable as I could. I obviously didn't want to

- 1 turn the boat up to top speed and expose them to
- 2 another 20 degrees of wind chill factor on the way back
- 3 in.
- 4 MR. WALSH: So the water was pretty chilly
- 5 that day, huh?
- 6 CAPTAIN MAYE: You know, I didn't know how
- 7 chilly it was, really, until I got back and kind of got
- 8 myself together. I didn't notice it really, but with a
- 9 little bit of wind, when I got back, I, myself, was
- 10 having some trouble getting warmed back up.
- MR. WALSH: We did talk about trying to swim
- 12 in that current, and you quickly lost energy as well.
- CAPTAIN MAYE: Yes, I did. And I consider
- 14 myself a moderately strong swimmer. I feel extremely
- 15 fortunate, people, that -- at that's what I said at the
- 16 very first of this -- that I'm regarding it as just as
- 17 serious as if there was fatalities, because if that
- 18 crab boat had not appeared when it did, I feel very
- 19 sure that I would have had some fatalities.
- MR. WALSH: I know from your statement that
- 21 you said that you hadn't contacted them ... was the
- 22 radio not working at that time, or --
- 23 CAPTAIN MAYE: Jim, when I noticed that I had
- 24 a bilge problem until we went down, was a few seconds.
- I didn't have time to grab the radio and obviously the

- 1 batteries are down in the lowest part of the boat, so
- 2 obviously they took the salt water the quickest, so I
- 3 did not have any opportunity to grab the VHF. Mainly I
- 4 was just trying to yell to the people that could if
- 5 they could grab some life preservers out.
- 6 MR. WALSH: That's it.
- 7 MR. FORD: From the Coast Guard, Nicole.
- 8 LT. AROYA: Good afternoon, Captain. As you
- 9 know, my name is Nicole Aroya. I'm a Lieutenant Junior
- 10 Grade, with the investigation involved ... Miami. I
- 11 just want you to know that my purpose here is basically
- 12 to try and understand the causes of the incident. I
- 13 have some questions that I'm going to ask you that may
- 14 have to do with management because I want to try and
- 15 get an idea of exactly how many people were on board.
- 16 There's some discrepancies there with what you were
- 17 saying and what the management was saying.
- 18 The first thing I want to ask you is -- and I
- 19 think you mentioned this before -- but were you aware
- 20 of what the certificate of inspection, which is a
- 21 document that would be on board the vessel -- you said
- 22 you've never seen that document before, is that
- 23 correct?
- 24 CAPTAIN MAYE: That's correct.
- 25 LT. AROYA: Were you aware of the requirement

- 1 -- the manning requirement that were on board the
- 2 vessel?
- 3 CAPTAIN MAYE: Are you asking me if I was
- 4 aware of how many passengers were supposed to be aboard
- 5 the boat?
- 6 LT. AROYA: Right.
- 7 CAPTAIN MAYE: I was made verbally aware by
- 8 fellow Captains.
- 9 LT. AROYA: So did the management ever
- 10 explain to you just how many passengers you can have on
- 11 board? Were there any type of -- for each vessel that
- 12 they had, do you know exactly how many passengers you
- 13 could have on board? As far as the requirements -- the
- 14 Coast Guard requirements are concerned? What they're
- 15 documented for?
- 16 CAPTAIN MAYE: Yes, I do.
- 17 LT. AROYA: As far as --
- 18 CAPTAIN MAYE: But that information was not
- 19 given to me by the owner, it was just informal, verbal
- 20 from the other Captains.
- 21 LT. AROYA: And have you ever physically seen
- 22 the document?
- 23 CAPTAIN MAYE: Not for the Panthers, and not
- 24 for the Skimmer. One certificate of inspection showed
- 25 up on Manatee I less than two weeks ago.

- 1 LT. AROYA: So, for example, if you have 29
- 2 passengers on board, do you think it's okay for just
- 3 you to be on board with 29 passengers?
- 4 CAPTAIN MAYE: As far as stability of the
- 5 passengers and the wind --
- 6 LT. AROYA: Safety precautions, all that. Do
- 7 you feel comfortable with that? What I'm trying to ask
- 8 you is -- there are requirements for that vessel if
- 9 there are more than 30 passengers on board, there are
- 10 certain requirements for that vessel. I'm trying to
- 11 see if you're aware of what those requirements are.
- 12 CAPTAIN MAYE: I have not been aware of the
- 13 distinction of 29 and under and 29 or over. I've never
- 14 been made aware of that. My understanding was that
- 15 those boats were grandfathered in. Captain, you put 34
- 16 on board and let it roll. Never have I seen a document
- 17 on board that boat.
- 18 LT. AROYA: And what about when you -- when
- 19 you have the passengers on board, are there certain
- 20 seats that you leave empty. When you said you count
- 21 seats -- you count empty seats. Are they always the
- 22 same two seats that you -- you always have two seats
- 23 that are empty?
- CAPTAIN MAYE: No, Nicole, they're just
- 25 random.

- 1 LT. AROYA: Random?
- 2 CAPTAIN MAYE: Yes.
- 3 LT. AROYA: Is there any possibility that
- 4 maybe, because you did say that there were some people
- 5 that were a little bit heavier or a little bigger on
- 6 board, is there any possibility that maybe one person
- 7 could have been in two seats?
- 8 CAPTAIN MAYE: No, I don't think so.
- 9 LT. AROYA: It's safe to say that you're
- 10 positive that there were 34 people on board?
- 11 CAPTAIN MAYE: Yes.
- 12 LT. AROYA: That day. Do you recall which
- 13 seats were empty that day -- on board the vessel?
- 14 CAPTAIN MAYE: I could say speculative, but I
- 15 can't tell you for sure.
- 16 LT. AROYA: More or less where they were --
- 17 forward?
- 18 CAPTAIN MAYE: I'm roughly visualizing that I
- 19 had one seat forward on the starboard side empty, and
- 20 I'm visualizing that I had one single on the left,
- 21 port, about midships, empty. But I stand to be
- 22 corrected on that.
- 23 LT. AROYA: But just about -- that general
- 24 area?
- 25 CAPTAIN MAYE: Yes.

- 1 LT. AROYA: So when you are boarding
- 2 passengers and you get their tickets, do you count how
- 3 many tickets you have in your hand?
- 4 CAPTAIN MAYE: Yes, after they're all
- 5 boarded.
- 6 LT. AROYA: Not only just look at how many
- 7 passengers you have, but you actually physically,
- 8 count. You say you have one ticket, two tickets, three
- 9 tickets, four tickets -- that way?
- 10 CAPTAIN MAYE: No, I don't do it that way.
- 11 LT. AROYA: So you're not sure how many
- 12 tickets you had in your hand?
- 13 CAPTAIN MAYE: No, I don't.
- 14 LT. AROYA: And where do you put them? Do
- 15 you put them in your blouse pocket?
- 16 CAPTAIN MAYE: I put them in my left pocket -
- 17 I fold them one time and put them in there.
- 18 LT. AROYA: And do you -- that day, when you
- 19 called into the office, did you report in to the office
- 20 how many passengers you had on board?
- 21 CAPTAIN MAYE: Yes. I can't tell you with
- 22 certainty, Nicole, if I said Panther I's on standby, or
- if I said Panther I's on standby with 29 or -- I can't
- 24 say for certain if I gave them the number of
- 25 passengers.

- 1 LT. AROYA: Did the office acknowledge -- did
- 2 they reply to you by radio? Do they do that? Or did
- 3 they come outside and give you that little signal? Do
- 4 you remember?
- 5 CAPTAIN MAYE: No, I don't.
- 6 LT. AROYA: What is -- what is the
- 7 possibility -- you said the tickets have the number of
- 8 people that are buying that ticket and how much they
- 9 were charged for it. And then they say the time that
- 10 the vessel -- is that how you know that it is your
- 11 vessel? Do other vessels depart at 1300 from the
- 12 dock?
- CAPTAIN MAYE: Yes, a vessel departs from the
- 14 base every half hour. So the passengers for this
- 15 particular trip would say two tickets at \$16.00, two
- 16 dash zero zero, for two p.m. It's not in international
- 17 time.
- 18 LT. AROYA: Is there a possibility, for
- 19 example, if I were a passenger, can I have a ticket for
- 20 a two o'clock tour and say no, I don't want to go on
- 21 this vessel, I want to go on this other vessel at a
- 22 later time? Is it possible for that to happen?
- 23 CAPTAIN MAYE: Yes, and it has happened.
- We've had some senior citizens, mainly, that are on
- 25 this sun-sensitive -- they see the vessel that has a

- 1 deck with sun protection and I only send them back in
- 2 to the ticket office to exchange their tickets.
- 3 LT. AROYA: So if you see a passenger, for
- 4 example, that comes to your vessel and says I want to
- 5 go on your vessel, and -- but they don't have a ticket
- 6 that says two o'clock, for example, do you also tell
- 7 them to go back and change it for your time schedule?
- 8 Do you do the same if it's the other way around? Say,
- 9 there's a boat leaving at 2:30 but they want to go at
- 10 two o'clock, do you tell them also to go change it for
- 11 the two o'clock? Do you understand --
- 12 CAPTAIN MAYE: Yes. I say it's a pretty rare
- 13 occurrence. Mainly the ticket office, they sell
- 14 tickets for that ride and right after I leave the
- 15 basin, they're selling tickets for the next ride.
- 16 LT. AROYA: When you went to the boat that
- 17 day, you saw Wells on board, do you recall exactly what
- 18 he said?
- 19 CAPTAIN MAYE: At the time that I first saw
- 20 him, he was working on electrical, and I basically
- 21 said, Ken, do you think I'm going to be ready for my
- 22 nine o'clock? And he said, well, I don't know I'm
- working on electrical and then I've got to check a
- 24 bilge out. And I said, well, just let me know and if
- you don't think that the boat'll be ready, I'll talk to

- 1 Stanford, which is the mechanic in charge, about if he
- 2 wants Drew to pull up in the slot for the nine o'clock.
- 3 He said, okay, will do.
- 4 LT. AROYA: Did you talk to him after he got
- 5 off the vessel, or did he tell you anything of what he
- 6 did? Did he do any repairs? Did he change this wire?
- 7 Did he look at this bilge? Did he say anything like
- 8 that?
- 9 CAPTAIN MAYE: No, I just basically saw it
- 10 about 9:45 that he was off the boat and the boards were
- 11 placed all back, in effect, and as I walked out of the
- 12 back room, I saw Stanford. He was the mechanic in
- 13 charge, and I said, Stan, am I all ready? He said,
- 14 yep. That's all, and I headed down to the boat.
- 15 LT. AROYA: So you never talked to Wells
- 16 again? It was Stanford that told you --
- 17 CAPTAIN MAYE: Yes, right. He was right in
- 18 the area.
- 19 LT. AROYA: And did the bilge pump alarms
- 20 come on at all while the vessel was going down? Or did
- 21 you actually switch on the bilge pumps down there?
- 22 CAPTAIN MAYE: I was holding them on
- 23 manually, but intermittent --
- LT. AROYA: Any indication from the bilge
- 25 pumps at all that there was water? Anything prior to -

- 1 prior to going down?
- 2 CAPTAIN MAYE: No.
- 3 LT. AROYA: So you had to switch it on
- 4 manually?
- 5 CAPTAIN MAYE: Yes.
- 6 LT. AROYA: And when you switched it on
- 7 manually, it was more to check or was it -- was it
- 8 after the fact that it was going down, or were you
- 9 checking on it to see if the bilge pumps were working?
- 10 CAPTAIN MAYE: At that time I sensed I had a
- 11 minor bilge problem, but I saw that I was sitting lower
- 12 freeboard, but at that time I did not think that I had
- 13 an alarming situation to deal with.
- 14 LT. AROYA: Did you have any children under
- 15 five on board that day, do you recall?
- 16 CAPTAIN MAYE: I recall two children on
- 17 board. I'm going to estimate their ages at about seven
- 18 and 12, I believe the boy was the younger, and then the
- 19 girl was maybe approximately 12.
- LT. AROYA: Let me go back to when the
- 21 Captains are talking about which vessels they're going
- 22 to take out. Is it -- does Sammy Hamilton get involved
- 23 at all with appointing you guys Captains on tour
- vessels, or the Captains decide which vessel among
- 25 themselves?

- 1 CAPTAIN MAYE: Pretty much -- the start of
- 2 this season we just said, let's rotate around.
- 3 LT. AROYA: Is that an actual rotation, like
- 4 you know exactly what boat you're going to be on which
- 5 day?
- 6 CAPTAIN MAYE: No, just casual conversation
- 7 out there. We just say, well, you run that one, I'll
- 8 run this one. Is that alright with you? You know,
- 9 Sammy Hamilton III is in charge of the Captains, and
- 10 he's verbally just said, you guys can work it out and
- 11 get along, fine. If not, I'll intervene, but you guys
- 12 have been working together a long time, you guys get
- 13 along and you guys manage it like you want. The reason
- 14 that we do it rotation is because like the Manatee I,
- 15 the ... side is dark gray, you don't get inside a lot;
- 16 where the Panther boats are more personable rides --
- 17 you know, just in loose terms, we call the Manatee one
- 18 the dungeon -- you're down below. It's an enclosed
- 19 cockpit, so that way no one's stuck in the dungeon
- 20 every day of the whole season.
- 21 LT. AROYA: And you mentioned something about
- 22 getting your name put on a -- written down on a board,
- 23 telling you what vessel you're on -- is that --
- 24 CAPTAIN MAYE: Oh, I just said the work
- 25 schedule is --

- 1 LT. AROYA: Okay.
- 2 CAPTAIN MAYE: -- a very -- loose leaf sheet
- 3 of paper and names are written on there, but the vessel
- 4 that you're running is not indicated on the work
- 5 schedule right there, and pretty much, Sammy Senior was
- 6 telling me -- I guess he told me on Christmas Day that
- 7 he said, Captain, just be prepared to be on the
- 8 schedule until we get ... drop down, so I said, okay.
- 9 So I'd been on the work schedule from, I guess, from
- 10 December 23rd.
- 11 (Change of tape.)
- 12 LT. AROYA: You said that you were aware that
- 13 the Panther I had a hard grounding ten or 15 days ago.
- 14 CAPTAIN MAYE: That's correct.
- 15 LT. AROYA: Did you see any repairs being
- 16 done to the Panther I?
- 17 CAPTAIN MAYE: No. I know that I saw it on
- 18 the lift out back, and I know saw some work being done
- 19 underneath, and it was towards the stern.
- 20 LT. AROYA: And who was doing the work?
- 21 CAPTAIN MAYE: Stanford Daniels.
- 22 LT. AROYA: And that was -- that was just him
- 23 by himself?
- 24 CAPTAIN MAYE: Well, I saw Sammy Hamilton III
- 25 going -- walk back and forth -- the lift area where

- 1 they lift these Panther boats out is back behind a long
- 2 fence, so from the front area you're not able to
- 3 observe exactly what's going on, but I had seen Sammy
- 4 Hamilton III, you know, walk back and forth, and I'm
- 5 not sure exactly what all they were doing, but I know
- 6 that they were doing somewhat back in the stern area
- 7 underneath the boat.
- 8 LT. AROYA: Do you remember if it was port
- 9 stern or --
- 10 CAPTAIN MAYE: It looked like about midships,
- 11 maybe where the prop driveline maybe came out of the
- 12 boat -- in that area of the boat.
- 13 LT. AROYA: Do you know if Sammy or Stanford
- 14 were ... if they had any ...
- 15 CAPTAIN MAYE: In regard to Stanford, I don't
- 16 think any formal training, but I will say he's a good
- 17 fiberglass man, but he's not in any regard qualified to
- 18 make a determination on the seaworthiness or the
- 19 credibility of the hull.
- 20 LT. AROYA: What about Sammy Hamilton III?
- 21 CAPTAIN MAYE: Same, nothing formal, and he
- 22 really does not have mechanical skills.
- 23 LT. AROYA: Would you say you were more --
- 24 when the vessel went down, would you say you were more
- 25 than 1000 feet from land?

- 1 CAPTAIN MAYE: No.
- 2 LT. AROYA: Do you know how far from land --
- 3 not from mangroves, from land. I know you were --
- 4 mangroves were right there -- from where the vessel
- 5 goes out to where you were, would you say that was more
- 6 than 1000 feet?
- 7 CAPTAIN MAYE: I'm going to say that I was
- 8 right in the middle of the channel, in front of number
- 9 7, and the shore line over on one side was 35 to 50
- 10 yards away, and the shore line on the other side was
- 11 approximately 50 to 60 yards away. And there was a two
- 12 knot current, which was running in an east direction at
- 13 that time. The recreational vessel was on the outbound
- 14 side of me, so I was swimming towards it, so we had an
- 15 inbound current, against the direction that the
- 16 passengers had to swim.
- 17 LT. AROYA: Now, these shorelines that you're
- 18 talking about, those were mangroves?
- CAPTAIN MAYE: Yes, there are -- there's --
- 20 I'm going to say there was about -- there may have been
- 21 about four foot of shell sand and then mangrove.
- 22 LT. AROYA: Are you aware of any alcohol
- 23 being sold on any vessels at all -- any vessels that
- 24 there are --
- 25 CAPTAIN MAYE: Yes, on the Manatee I and the

- 1 Manatee II.
- 2 LT. AROYA: Both Manatees? They sell alcohol
- 3 to passengers?
- 4 CAPTAIN MAYE: Right.
- 5 LT. AROYA: And have you ever been on a Coast
- 6 Guard inspection of one of the Panther boats or either
- 7 of the Manatee boats?
- 8 CAPTAIN MAYE: I do not participate in any
- 9 inspections, no.
- 10 LT. AROYA: Why not? I mean is there a
- 11 reason for that or is it just that they --
- 12 CAPTAIN MAYE: About -- as far as my
- 13 understanding, you know, the Captain does not have to
- 14 be present during those inspections, and mainly you
- 15 know, my job position is to run the boats down there,
- 16 but pretty much that inspection has all been done by
- 17 Sammy Hamilton III. Pretty much -- there's an informal
- 18 line down there that this is the back area and the
- 19 ownership handles the inspections and the maintenance
- 20 and us Captains arrive in good, clean uniforms and
- 21 we're strictly customer service, licensed Captains, and
- 22 we just take care of the passenger side of the
- operation down there. But even though there is an
- 24 informal line, pretty much we don't -- or we haven't at
- 25 this point, gotten into their operation. I will say if

- 1 any of us Captains have a question about what was done
- 2 to that boat so I'll know, pretty much the mechanic
- 3 will tell us.
- 4 LT. AROYA: And take me back to when -- to
- 5 that day when you went upstairs to the ranger office
- 6 with Sammy Hamilton. Could you repeat what Sammy
- 7 Hamilton Junior said about the number of passengers?
- 8 CAPTAIN MAYE: Yes, Park Ranger Kiefer, here,
- 9 asked Sammy Hamilton and I to both come upstairs, I
- 10 guess Kiefer's superintendent wanted a written
- 11 statement immediately -- a verbal statement
- 12 immediately, and I think more out of concern to have me
- 13 -- we were still trying to make a determination of head
- 14 count. So Sammy and I both walked upstairs, and we set
- down, and Kiefer really just in general said, how many
- 16 passengers did you guys have on board the boat? And
- 17 Sammy Hamilton's response was that Kiefer, he had 34
- 18 passengers on board, the Captain, he was carrying a
- 19 mate by the name of Louis Danielson (ph). At that time
- 20 he said, I've got a lot of things going on down below,
- 21 I've got to get down and check some things -- people
- 22 want me down there. I've got to get right downstairs.
- Then he left the office, and that's when I asked
- 24 Kiefer to make a retraction, or log down please, my
- 25 comments that yes indeed I had 34 passengers on board,

- 1 but I was the Master of the vessel and I carried no
- 2 mate. I did not, at that time, go into the elaboration
- 3 with Kiefer about me not having any knowledge about at
- 4 what point in time possible if I was required to carry
- 5 a mate.
- 6 LT. AROYA: And you don't -- you have no idea
- 7 why Mr. Hamilton made up that?
- 8 CAPTAIN MAYE: My inclination is that all
- 9 along that that boat was certified for 30 passengers
- 10 with one Master. If they exceeded 29 or 30, had to
- 11 carry a mate, and he's been deceitful to us down there,
- 12 in that regard, in order to sell four more tickets for
- 13 four trips a day, accumulate more revenue. And that's
- 14 my inclination at this point.
- 15 LT. AROYA: Would you -- take me back to when
- 16 they were doing repairs for the grounding. Did you
- 17 ever ask if anything -- how -- what happened? Did you
- 18 ever ask Stanford or Sammy, the vessel ... what repairs
- 19 did you do?
- 20 CAPTAIN MAYE: Like after that day? You
- 21 know, at the end of the day, I asked the other
- 22 Captains, you know, I said, what happened to Drew out
- 23 there? And Captain Drew and Captain ... said that
- 24 Captain Drew had got off the channel just a little bit
- 25 and had grounded. Captain Drew told me that the water

- 1 intake for the engine is protected with a scuffer,
- 2 where water comes in, obviously from the front for the
- 3 water intake to the ... is exited out. When he
- 4 grounded it stopped up the scuffer. The watering tank
- 5 was not able to take water, and the engine started
- 6 overheating. And Captain Drew did say that he
- 7 experienced some steering problems. So that tells me
- 8 it must have been a pretty hard aground on some shells
- 9 that clogged up the scuffer and it damaged something
- 10 back on the steering or the strut of the boat. And
- 11 then -- that was -- anyway, that was casual
- 12 conversation about us -- you know, it was a good time
- 13 for that to happen because we'd like to have that boat
- 14 in service -- just between the Captains. Because
- obviously, if a boat isn't running, one of us has to
- 16 stay home, and we all need to work. So anyway, most of
- 17 us regret that we -- I received that information. Like
- 18 I said, I'm running my own boat, and I've got
- 19 relatively full loads and what I hear on the radio, I'm
- 20 just casually informing myself. I know later on I'll
- 21 get the details.
- 22 So -- but I do know that after that, the best
- 23 I can recall is that it was not Panther II back there
- on the lift, it was Panther I, and that they were doing
- 25 some things to it to get it back in service, expecting

- 1 the holiday season.
- 2 LT. AROYA: Do you know if ...
- 3 CAPTAIN MAYE: No, I can't tell you
- 4 specifically what I saw them doing, or what tools that
- 5 they had out. I can just tell you that from time to
- 6 time I'd see two or three bodies back around the strut,
- 7 the prop and the driveshaft of the boat there.
- 8 LT. AROYA: Captain, I just have one last
- 9 question. What is your view of what happened that day?
- 10 What caused it to go down so quickly?
- 11 CAPTAIN MAYE: Well, I mean really before I
- 12 come up with a final, where I could say this is what I
- 13 know what happened, I'm going to need to rely on you
- 14 folks after you get your inspection done. But, I'm
- 15 very speculative, at the time of this -- meaning right
- 16 now -- that possibly whenever Captain Drew had that
- 17 hard grounding that they pulled it out of service
- 18 quickly, they did a rough, quick, fiberglass quick fix
- on it and threw it back in the water where they could
- 20 get additional revenue for the holiday season. That's
- 21 speculative on my part, and as I mentioned earlier, I'm
- 22 going to be very, very disturbed to learn that the
- 23 Marine Safety Office in Miami was not contacted about
- 24 that hard grounding, it was not allowed the opportunity
- 25 to do an inspection on the vessel for seaworthiness.

- 1 I'm going to be very, very upset if I learn later that
- 2 that did not happen. And if I find that the results of
- 3 your investigation show that that strut maybe was
- 4 knocked up in the hull, or the driveline was knocked
- 5 over to where there was some water intrusion, I'm going
- 6 to be very upset if they jeopardized the lives of 34
- 7 passengers on myself by putting an unseaworthy vessel
- 8 back in service without making proper modifications.
- 9 LT. AROYA: Thank you.
- 10 MR. FORD: We're just going to pause for a
- 11 minute.
- 12 (Whereupon, the hearing was off the record
- 13 for a brief period.)
- MR. FORD: Okay, Kiefer.
- MR. GIER: Okay, for the record, my name is
- 16 Kiefer Gier. I'm lead investigator for the National
- 17 Park Service. I was on the scene for most of the
- 18 incident when the people returned to the docks. Some
- 19 of the questions I'm going to ask are going to seem
- 20 repetitive but I just sometimes need some verification,
- 21 and a yes or no answer would be fine.
- I just want to verify, you said that Kenny
- 23 Wells was working on Panther I bilges the day of the
- 24 incident. You did in fact state that he was working on
- 25 the bilges.

- 1 CAPTAIN MAYE: That is correct.
- MR. GIER: And did you clarify what on the
- 3 bilges he was working on?
- 4 CAPTAIN MAYE: No, he wasn't specific. He
- 5 just basically and generally stated I'm working on the
- 6 bilges. I'm going to finish working on the electrical
- 7 and then I've got a bilge pump to work on.
- 8 MR. GIER: Did he give any indication -- do
- 9 you know if those bilges are supposed to have an
- 10 audible alarm or just a visual alarm?
- 11 CAPTAIN MAYE: I'm not certain if they have
- 12 to have both. There are visual alarms. There are red
- 13 lights that come on when they're operating, but there's
- 14 not an audible alarm on those vessels, no.
- MR. GIER: In relation to that question, you
- 16 said -- I had read your statement that you had provided
- 17 to me, and in our conversation today -- you had said
- 18 that you had to manually pump the bilges. At any time
- 19 did those lights come on during your journey? Did
- 20 those bilge pumps come on during the journey, either by
- 21 the sound of overboard discharge or by light
- 22 indication?
- CAPTAIN MAYE: Yes, you know, maybe as I
- 24 mentioned earlier, you get drifting from the driveshaft
- 25 gland and -- they're older boats, so it's just not

- 1 uncommon for there to be some water in the bilges. And
- 2 routinely, when you make maneuvers to port or
- 3 starboard, a little bit will splash one way or another.
- 4 It's not uncommon for the lights to come on, but the
- 5 key is if they come on and stay on, and they did not,
- 6 on my trip, come on and stay on.
- 7 MR. GIER: So there is a possibility -- is
- 8 there any possibility that those, while you were
- 9 maneuvering out towards marker number 7, looking around
- 10 at wildlife and talking to the people, that -- is there
- 11 a chance that those bilge lights were on at that time?
- 12 CAPTAIN MAYE: There's a possibility that
- 13 they were on, but they were not pumping because I
- 14 cannot visually see the discharge from the helm
- 15 position.
- MR. GIER: When you looked down and you
- 17 realized there was some water in the back of the boat
- 18 and you went to manually activate the bilge --
- 19 CAPTAIN MAYE: Yes.
- 20 MR. GIER: -- they weren't on at that time?
- 21 CAPTAIN MAYE: Yes, they were on but I
- 22 questioned whether they were pumping.
- MR. GIER: Okay, so in fact the lights were
- on, but you weren't sure they were pumping, is that
- 25 right?

- 1 CAPTAIN MAYE: Right.
- MR. GIER: So you did it manually and then
- 3 you asked a man --
- 4 CAPTAIN MAYE: Right.
- 5 MR. GIER: And you don't have any idea how
- 6 long those lights were on or had been on?
- 7 CAPTAIN MAYE: No, I don't.
- 8 MR. GIER: They could have been on for maybe
- 9 15 minutes prior to that?
- 10 CAPTAIN MAYE: Well, I think that if I would
- 11 have seen one stay on, it seems to me, I would have
- 12 noticed it.
- MR. GIER: Mr. Hamilton stated that the boats
- were grandfathered and that they did not need a mate?
- 15 The Panthers I and II?
- 16 CAPTAIN MAYE: That's correct.
- MR. GIER: His statement to you was that
- 18 those boats are grandfathered, you don't need a mate.
- 19 CAPTAIN MAYE: That's correct.
- 20 MR. WALSH: Could I ask a question?
- MR. GIER: Sure.
- MR. WALSH: When we discussed your
- orientation, Captain, and you came in, you were taken
- out by one of the other Captains, was it the other
- 25 Captain that said that about the grandfathering?

- 1 CAPTAIN MAYE: Yes.
- 2 MR. WALSH: Because I thought that that's
- 3 what I remembered, but I just wanted to make sure.
- 4 MR. GIER: Yes, when I asked a question, I'm
- 5 actually trying to be extremely specific, so if it was
- 6 Mr. Hamilton or one of the other Captains that said
- 7 that stated that, could you clarify that?
- 8 CAPTAIN MAYE: Yes, it was -- I'm relatively
- 9 sure that the first person that told me that was
- 10 Stanford Daniels took out a training run. But to
- 11 exclamate what he said, the other Captains told me that
- 12 also. And the other Captains did tell me that Sammy
- 13 Hamilton told them directly.
- MR. GIER: Had he ever told you directly?
- 15 CAPTAIN MAYE: No, not that I recall.
- MR. GIER: So, it's not to speculate, but
- 17 your best recollection of your conversation with other
- 18 Captains and the like, and not so much to be hearsay
- 19 information, but all the Captains are under the
- 20 impression that the Panther I and Panther II did not
- 21 require another?
- 22 CAPTAIN MAYE: That's correct.
- MR. GIER: Eventually I'll ask them later,
- 24 but just wanted to get your general idea of what the
- 25 feeling was. I know that you said the boat went down

- 1 expeditiously. And I understand that. And you said
- 2 that you monitored channel 78?
- 3 CAPTAIN MAYE: Yes.
- 4 MR. GIER: What is your accessibility to
- 5 channel 16. If you wanted to, say, switch from channel
- 6 78 to channel 16, about how long would it take you?
- 7 CAPTAIN MAYE: It's longer than what I'd like
- 8 on a low freeboard boat. You turn a wheel device to
- 9 unlock a door, swing the door out and hit the channel
- 10 16 button, and it would go to 16.
- MR. GIER: So when you say you have to turn
- 12 that knob to unlock it, is it -- is that a hindrance to
- 13 get to the radio?
- 14 CAPTAIN MAYE: Yes, it is.
- MR. GIER: And approximately a few or a -- if
- 16 you say right now, I want to get to that radio and turn
- 17 to 16 --
- 18 CAPTAIN MAYE: Two to three seconds.
- 19 MR. GIER: Two to three seconds. Seconds.
- 20 CAPTAIN MAYE: Two and a half to three
- 21 seconds.
- MR. GIER: And it would -- there's one
- 23 specific button for the channel 16 emergency down
- 24 frequency for the Coast Guard?
- 25 CAPTAIN MAYE: Right. You hit one button and

- 1 it automatically goes to 16.
- MR. GIER: You've utilized the channel 16
- 3 before? Have you ever spoken on channel 16 before?
- 4 CAPTAIN MAYE: You mean ever in my --
- 5 MR. GIER: To ask a question, get help --
- 6 CAPTAIN MAYE: Yes. Yes, I've given a
- 7 ... or some obstruction in the waterway, branches,
- 8 trees or maybe ... I'm not microphone shy, no.
- 9 MR. GIER: Briefly explain your familiarity
- 10 with ...S. I know you trans... many times in your
- 11 journeys. That specific -- sometimes you don't go out
- 12 as far because it's rough.
- 13 CAPTAIN MAYE: Yes.
- MR. GIER: You don't go out into the Gulf as
- 15 far because it's rough. In this case, there was a
- 16 little bit of chop, you stayed in, but you're familiar
- 17 with the depths of that area, the chop of -- where the
- 18 chop ends and starts, the in and out of the pass? How
- 19 familiar are you with the pass in that area now?
- 20 CAPTAIN MAYE: I -- I'd say right now I'm
- 21 very familiar. I've had the experience of running
- 22 trips that ran extreme low and on those type trips you
- 23 really are able to look at the extension of sand bars,
- fixed pitch, and of drop offs from them -- so I made
- 25 real careful mental notes that whenever I ran trips,

- 1 I'd ... low like in the spring and late fall, so I feel
- 2 like I'm very familiar with the ... passes in there.
- 3 MR. GIER: In relation to that question, on
- 4 the specific --
- 5 CAPTAIN MAYE: Can I make one more comment?
- 6 MR. GIER: Sure.
- 7 CAPTAIN MAYE: Now, I'm ont familiar with the
- 8 depths in the centers of the channel, because I've not
- 9 a depth sounder on board the boat. But the topographic
- 10 around and where the shoals are, I'm very familiar.
- MR. FORD: This afternoon, as we go out and
- 12 you can pretty much give us a tour as we head out
- 13 there, right, where you can point out --
- 14 CAPTAIN MAYE: Everything.
- MR. FORD: That sounds good.
- 16 CAPTAIN MAYE: Sure.
- MR. GIER: So on this specific date when the
- 18 incident occurred, did you deviate from your normal
- 19 route whatsoever, going out ... or were you just on the
- 20 normal routine?
- 21 CAPTAIN MAYE: Best I recall I did no
- 22 deviation at all.
- MR. GIER: Okay, and at the time of the
- 24 incident -- I'm sure you're going to show us -- were
- 25 you in our outside of the channel or were you in the

- 1 channel?
- 2 CAPTAIN MAYE: I was right in the middle of
- 3 the channel. I did not ever, on that trip, get out of
- 4 channel.
- 5 MR. GIER: Do you -- looking back on the
- 6 incident itself, just before you went to activate the
- 7 bilge pumps, in your best guesstimation, do you think
- 8 there was a lot of water below deck in those bilges at
- 9 the time?
- 10 CAPTAIN MAYE: Yes, but --
- MR. GIER: Would you say it was excessive?
- 12 CAPTAIN MAYE: I say in retrospect, it was
- 13 excessive.
- MR. GIER: Did it -- did it -- it obviously
- 15 brought your attention to activate or insure that the
- 16 bilges were pumping. At that point in time were you in
- 17 any fear of an incident occurring?
- 18 CAPTAIN MAYE: No, at that instant, second, I
- 19 wanted to insure that the bilges were working, and --
- 20 but no, at that instant, no.
- MR. GIER: So your train of thought was
- 22 activate the bilge pump above the excess line and
- 23 hopefully that would take care of the problem.
- 24 CAPTAIN MAYE: My main frame was I've got a
- 25 few heavy set passengers on the back of the boat. I'm

- 1 not sure about the operating of the bilge. I'm going
- 2 to turn it on manual. I'm going to get a little bit of
- 3 water out, and then I'm going to proceed on. And I
- 4 believe I'm seeing I'm setting lower on the water than
- 5 I guess I've ever seen it. But I still attributed I
- 6 had excess water in the bilge and I had some heavy set
- 7 passengers in the back. But you know, keep in mind,
- 8 it's like 1001, 1002, 1003 that I'm noticing this.
- 9 It's not -- you know, it's not --
- 10 MR. GIER: I understand. I fully understand.
- 11 My last question, then, would be -- you noticed you
- 12 had like excess passenger weight in the stern, and the
- 13 bilges -- you checked the bilges because you thought
- there was water, did you even get an opportunity to
- 15 say, to look at the back of the boat and determine how
- 16 far above the water that the gunnel was? In the stern?
- 17 CAPTAIN MAYE: Yes, as I looked back to do my
- 18 visual of a little bit of excess water, the gunnel was
- 19 right behind me also, so I think that I had, you know,
- 20 about that much freeboard. I will say that -- I've
- 21 loaded that boat many a time, loaded it with heavier
- 22 passengers forward and backward and I think it's just
- 23 the combination of something was not working on the
- 24 bilge pumps and excess weight in the back. I had some
- 25 water intrusion, and then the combination of all four

- 1 of those things attributed to going down.
- MR. GIER: Thank you. That's all the
- 3 questions I have.
- 4 MR. FORD: Okay. Just a few more. Have you
- 5 ever received any training in crowd control?
- 6 CAPTAIN MAYE: Through the Coast Guard or
- 7 anything in general, Bob, or --
- 8 MR. FORD: Yes, any maritime training center?
- 9 CAPTAIN MAYE: No.
- MR. FORD: Okay, that's fine.
- 11 CAPTAIN MAYE: You know, I feel -- I feel
- 12 very confident in following procedures and protocols,
- 13 maintaining calm, you know, exercising the safety
- 14 things I've been training -- I'm very confident in
- 15 that. And you know, I feel like just about everywhere
- 16 I've went, including at the National Park, that I can
- 17 tell the other Captains the way they ask me advice,
- 18 that they hold my opinion very strongly in regards to
- 19 safety protocol and procedure in that regard. But I --
- 20 I'm not a bashful person. I'm charismatic personality
- 21 and I've always been a person in charge of anything I
- 22 do. So being able to take charge of a situation has
- 23 not been a deterrent factor in anything I've ever been
- 24 in.
- MR. FORD: Okay. Have you ever been offered

- 1 a mate, say Mr. Hamilton see that you had a lot of
- 2 children on board, he'd come to you and say, hey, you
- 3 want some extra help -- offered his sons' assistance?
- 4 Sammy? The mechanics? Anybody?
- 5 CAPTAIN MAYE: No.
- 6 MR. FORD: You sound like you're a fairly
- 7 tight knit group, you have been. You sit around and
- 8 talk before the day starts, and you even had the term
- 9 for the Manatee -- the dungeon. Were there other
- 10 similar types of complaints or discussions, like, I
- 11 don't want to go on that hog? Anything that you can
- 12 shed light on -- the opinions towards the other boats?
- 13 Or the Panther I for that matter?
- MR. WALSH: Or the operation itself?
- 15 CAPTAIN MAYE: You know, the general
- 16 consensus in informal terms between the Captains is
- 17 that -- and whenever you hear the term from me or them
- 18 or anyone else about the old man, it's in regard to
- 19 Sammy Senior. Obviously, we've got Sammy Hamilton
- 20 Senior, Sammy Hamilton III -- so everyone refers to
- 21 Sammy Hamilton Senior as the old man, and Sammy
- 22 Hamilton III as Sammy. But everyone has a general
- 23 consensus that the old man is looking out for number
- one, himself, and his pocketbook.
- And honestly, we're a competent enough group

- 1 that we would have no trouble landing a Captain's
- 2 position anywhere else. But we like living in an area
- 3 that's away from the urban areas, so you're not faced
- 4 with rush hour traffic, and we like living down in this
- 5 area and doing seasonal boat rides. It's a -- the
- 6 atmosphere, being able to give a narrated tour in the
- 7 10,000 island chain in a relaxed environment once
- 8 you're out there, it's a great opportunity and it's --
- 9 you receive a lot of personal satisfaction out of the -
- 10 from giving a good narration, informing people a lot
- 11 about the park.
- But the general consensus, I think anyone
- 13 that knows Mr. Hamilton is that his perception is that
- 14 himself, and his pocketbook and the other citizens in
- 15 Everglades City are a very low level of people and
- 16 they're there to supplement his service station and his
- 17 boat tours and his other operations around.
- 18 He has very little regard for any of his
- 19 employees. And you know, it's amazing to me, guite
- 20 frankly, how a concessionaire that is under the federal
- 21 program umbrella is allowed to operate an operation
- 22 that does not provide health insurance, does not
- 23 provide vacation, double pay on holidays, overtime for
- 24 mates. He's operated this way for many, many years.
- 25 We shook our heads when one mate had some health

- 1 problems, intestinal problems, and he was laid at home
- 2 for almost two months, and not once did Sammy Hamilton
- 3 attempt to pass a hat or maybe we would contribute just
- 4 some groceries, or drop by the gentleman's place -- he
- 5 has just no regard for, in my opinion, -- employees are
- 6 vehicles to bring revenue in the front door. That's
- 7 his first priority at all times.
- 8 MR. FORD: How is other employment in the
- 9 area? I mean have you looked into some of these other
- 10 boats that operate?
- 11 CAPTAIN MAYE: Oh, yes. When I was employed
- 12 at the Marriott, it was a first class operation.
- 13 MR. FORD: You were operating boats?
- 14 CAPTAIN MAYE: Yes, I was. Protocol,
- 15 procedures, health benefits, vacation, safety meetings
- 16 regularly -- everything according to protocol. The
- 17 problem is after 9/11 the occupancy rate at the hotel
- 18 went from an average of about 70 to ten percent. It
- 19 was just not -- if it hadn't been for the events of
- 20 9/11, I'd still be the -- one of the main Captains at
- 21 the Marriott Hotel.
- MR. WALSH: Captain, do the Captains all
- 23 review charts of the 10,000 island area?
- 24 CAPTAIN MAYE: Oh, whenever a new Captain
- 25 starts, it's very informal, Jim. You ride and the

- 1 Captain goes, that shoal over there comes out a little
- 2 bit. Between say number 14 and number 16, don't stray
- 3 too far to port, as there's a shoal area -- that's
- 4 informally known. Never a chart pulled out or --
- MR. WALSH: Do you post a log, the old pilot
- 6 type log with that type of information?
- 7 CAPTAIN MAYE: I can't speak for the other
- 8 Captains, because you know, I'm assuming some of them
- 9 keep a pocket log or as I mentioned earlier, I just
- 10 keep this old pocket log here that I make some brief
- 11 notes on it and my notes from this last washed away.
- 12 But I can't speak for the other Captains in what -- if
- 13 they log ...
- 14 MR. WALSH: Nicole wanted us to make sure
- 15 that you were asked have you ever had an episode where
- 16 you disagreed with a direct direction given to you by
- 17 the Hamiltons, whether it was Hamilton, the old man as
- 18 you call him, or the III?
- 19 CAPTAIN MAYE: Yes, I have.
- MR. WALSH: And could you give us a little
- 21 information on how that episode went and what it was
- 22 all about?
- 23 CAPTAIN MAYE: It's been my observance that
- they will rent a canoe to anyone under any weather
- 25 conditions at all, stick some money or a credit card on

- 1 the table. I've seen them rent canoes in 30 knot winds
- 2 to someone that would rent one. And I just couldn't
- 3 let it -- it bothered me too much and I called Stanford
- 4 Daniels off to the side. I said, Stanford, you're a
- 5 member of the family -- Stanford Daniels and Sammy
- 6 Senior are first cousins -- I said you've got to go and
- 7 talk to the old man. You guys can't rent canoes in
- 8 these kinds of conditions. Captain, you'd better run
- 9 your boat and let the old man and them run their office
- 10 in there. Alright. So I ran my boat.
- Now, I'm on the Panther, I'm heading out to
- 12 the basin -- now this is 25 or 30 knots --
- MR. WALSH: Wind?
- 14 CAPTAIN MAYE: Of wind, yes. Now, gusty
- 15 conditions. Sometimes it's laying at 15, but every
- 16 once in a while, gusty. Now, I didn't have a full
- 17 load, and you know, that's my call. Going out, that's
- 18 my call. I've got the opportunity to walk in and say
- 19 I'm not running this ... But I felt like it was 15,
- 20 some gusty -- possible chance of gusty conditions, I
- 21 could do more of it inland, safe, and I seat more
- 22 people amidship, maybe keep the first two or three rows
- 23 empty, and I could give a redeeming trip. I felt that
- 24 I could and keep within the margin of safety.
- I proceeded on up, inland trip, I noticed a

- 1 couple with a small child, that they rented a canoe
- 2 headed out across Chokoloskee Bay, and as I'm heading
- 3 out. I've got a visual that they're not going to go
- 4 very far, they're going to stay right behind an island
- 5 on the lee side of the island, and perhaps go right up
- 6 onto the island, you know, a couple hundred yards out
- 7 there and walk around, look for seashells, something
- 8 like that. Anyway, I'm heading across Chokoloskee Bay,
- 9 I'm giving a narration and wind started picking up,
- 10 some gusts, and in four, five minutes time some large
- 11 swells start coming. And a male passenger I had
- 12 forward, he said Captain, I think that canoe over there
- 13 is in trouble. And I look over and the man and the
- 14 wife and the child were in the water. And they're
- 15 waving paddles.
- I said, sir, I'm going to have to dock --
- 17 I've got to -- my words, if I remember, I said, I'm
- 18 going to have to implement your help. Would you
- 19 cooperate with me? You bet, Captain, whatever you need
- 20 to do. I said folks, let's just remain calm, we're
- 21 going to -- we need to do a rescue effort here. Now I
- 22 just turned the boat out of the channel, I was a little
- 23 bit unsure about my depth, but I said I've got to sit
- 24 back and make it over. And I made it, went about 75,
- 25 100 yards and we made it over, and I put the boat where

- 1 the couple and the son would be on the lee side, and
- 2 with the help of the passengers, we put this couple and
- 3 the boy aboard the boat. And then the gentleman that I
- 4 just adopted as a mate, we lifted that canoe, and the
- 5 people were just laying in the boat exhausted. I just
- 6 turned the boat, and I made a note where I left the
- 7 channel, I thought if I made it from the channel to
- 8 here and didn't go aground, it's the exact route I'm
- 9 going to take back. And very slowly ... made it back
- 10 to the channel, and these people were wet, cold, and I
- 11 went right back to the Park basin.
- Now, as I'm approaching the Park basin, I see
- 13 Sammy Senior over on the wall. He was walking hard,
- 14 you know, and throwing his arms, yelling at another
- 15 Captain or whatever, and but -- whatever he's got to
- 16 say I'll deal with it later, I'm going to get the boat
- in and help this couple off and Sammy Hamilton pulled
- 18 me off to the side and in direct words said, Captain
- 19 Daniel, you're operating a god-damn passenger boat and
- 20 you're not a rescue boat. You understand me? And my
- 21 reply was, Mr. Hamilton, if there's a boat in distress,
- 22 I'm going to do a rescue, and if you don't like it I'll
- 23 go get my bag and step off the boat. So we've got that
- 24 clear understanding.
- Damn it, I'm trying to run a business around

- 1 here. And he stammered off, and then I took a walk and
- 2 cooled myself down and got cooled enough down to where
- 3 I took another ride out and -- you know, about a half
- 4 hour. I hope that was your question.
- 5 MR. WALSH: Could I ask a quick question?
- 6 It's a pretty normal route to basically go the channel
- 7 adjacent to the airport and then out pass to Indian
- 8 Key, a little bit of the Gulf of Mexico and back? That
- 9 is the most common route, but at times the Captains
- 10 would deviate, go out further into the Gulf of Mexico
- 11 and come in Sandfly Pass. Who makes that determination
- 12 of when you will do that, and why?
- CAPTAIN MAYE: Now, me, myself, from what I
- 14 understand from Stanford Daniels is that you really
- 15 have to know that water around Sandfly Pass to navigate
- 16 it, and I don't. I've never been to Sandfly Pass. But
- 17 I know on a couple of occasions when Stanford Daniels
- 18 has been Captain, that as an alternative, he would go
- 19 to Sandfly Pass and back. He was raised in that area,
- 20 he knows the waters. As far as my knowledge, as far as
- 21 the Captains we have on staff right now, he's the only
- 22 one I know that has navigated a deviation.
- Now, on the Indian Key passage, you know,
- 24 what I try to do, I try to -- people like my narration,
- 25 they like the mangrove story, but if you've got young

- 1 kids, they want to see dolphins, and I try to find
- 2 dolphins as soon as I can along the trip, if possible.
- I keep a sharp eye out because that fulfills the
- 4 youngsters' need for wanting to see the dolphins. But
- 5 I have went as far as number one out there to try and
- 6 locate dolphins, but I don't like going out that far.
- 7 And so if can encounter them before then -- and number
- 8 one channel marker to Indian Pass is the first channel
- 9 marker outbound, just for your references. It starts
- 10 at number one, then increments are higher as you come
- 11 more inbound.
- MR. WALSH: Turning to another guick
- 13 question, and you don't have to elaborate so much -- is
- 14 it your opinion that -- and I've seen this common as
- 15 what happens with the issue with trying to -- the
- 16 dolphins to swim in the wake of the boats for the
- 17 enjoyment of the visitor -- in choppy seas, moderate to
- 18 choppy seas, is it common that it's so important to get
- 19 those dolphins to swim in the wake of the boat that you
- 20 jeopardize a little bit of safety -- not even so much
- 21 by yourself, but by any of the Captains?
- 22 CAPTAIN MAYE: Are you asking me if they go
- 23 to a little bit of extreme for the enjoyment of the
- 24 crowd? No, I don't, I feel, personally, from the
- 25 Captain's standpoint, if the Marine Safety Office has

- 1 done all those stability tests aboard that boat, filled
- 2 those water barrels, put them all different areas on
- 3 that boat that 300 percent overexceeded the capacity of
- 4 the boat over on one side or the other, then when I get
- 5 aboard the boat, if I know it's under their
- 6 jurisdiction, I feel comfortable I've got a good ride
- 7 underneath me.
- Now, am I going to do some things with the
- 9 boat to let dolphins jump in moderate to heavy seas?
- 10 No. I think it's -- could possibly be stress on the
- 11 hull, and also it's an uncomfortable ride for the
- 12 passengers. They're not going to be able to have very
- 13 much enjoyment watching dolphins if I'm jumping them
- out of their seats four foot, hit the bottom every
- 15 swell. So I guess the answer to that, no, I don't
- 16 think the Captains there have jeopardized the safety of
- 17 the boat for enjoyment of the dolphins. I think
- 18 there's a fine line there and I think the Captains
- 19 there are the top --
- (Change of tape.)
- 21 MR. FORD: To your question, -- did you get
- 22 the speed? I'm sorry.
- CAPTAIN MAYE: I'm going to say like 12 to 15
- 24 knots, probably.
- MR. WALSH: Max. Maxed out.

- 1 CAPTAIN MAYE: Well, with a lighter load,
- 2 maybe 17 to 18 knots. Weekend loads, you've got it all
- 3 the way, maybe 12 to 14.
- 4 MR. WALSH: Normal operating?
- 5 CAPTAIN MAYE: About five to six.
- 6 MR. WALSH: So when you said earlier you had
- 7 it at half throttle, that's six, seven, and if you're
- 8 going to really bring it up it's going to go to 14?
- 9 CAPTAIN MAYE: Yes, ten, 12, something like
- 10 that. And those are just estimates, and in knots, not
- 11 miles per hour.
- MR. FORD: You were talking about putting
- 13 trust in a stability test. Are you aware of any
- 14 stability tests on the Panthers -- either one of them?
- 15 CAPTAIN MAYE: No, I just know that -- you
- 16 know, when you do an application for your license,
- there's training and how the stability tests are
- 18 conducted, I recall that it's conducted with water
- 19 barrels and they're placed at different areas, you know
- 20 lots of hundreds of percent beyond expectation.
- MR. WALSH: Let me -- I want to get on that
- 22 again a little bit. If I were to tell you that because
- of the year of those boats and the type of boats they
- 24 are that if I came to you and with your boss and said,
- you know, we're lucky, those boats are grandfathered in

- 1 those certain situations, and they don't require
- 2 stability tests, they're grandfathered from that.
- 3 Would that make you feel okay for those operations, or
- 4 would that make you thankful to say, well, great we're
- 5 lucky or we'll have to be more cautious or would it
- 6 make you more apprehensive? How would that make you
- 7 think for your operations?
- 8 CAPTAIN MAYE: It would make me feel very
- 9 uneasy. Also I think if the owner came to me with
- 10 that, it would send red flags up all over. The
- 11 information I received on the seating capacity of those
- 12 boats came from other Captains. They have my welfare
- 13 in their best intent, you know. Things that I tell
- 14 them about a boat, they're going to take to heart.
- 15 Things -- the information they give me -- it's a
- 16 camaderie. But if an owner came and said you know,
- this boat is not subject to stability tests, it's
- 18 grandfathered -- now that would send some red flags up.
- 19 That it would make me think, are you telling me that
- 20 we have a commercial passenger vessel here in service,
- 21 and it is not subject to a Marine Safety Officer's
- 22 stability test or inspection? I would be very
- 23 questioning about that kind of remark. Am I answering
- 24 your question right or --
- MR. WALSH: In my mind and for other

- 1 purposes, it's a two pronged question, so yes. You
- 2 want to go now?
- 3 MR. FORD: I wanted to just follow up with --
- 4 I tried to contact the owner -- I talked to him
- 5 yesterday, and he would not be here. He would be a
- 6 party, or is a party to this NTSB investigation. If we
- 7 call you back, would you be comfortable sitting with
- 8 the owner and talking? I wouldn't go through the
- 9 entire questioning again, if it's something you'd like
- 10 to think on, please do. We may want to call you back
- 11 and talk to you again with or without the owner. The
- 12 owner may just try to completely ignore us the rest of
- 13 the way. I don't know at this point.
- 14 CAPTAIN MAYE: I feel at this point that --
- 15 at this day and time, I'm not in an adversarial
- 16 position towards the management. So in that regards,
- 17 no, I would not have any problem with them being in
- 18 attendance. If it's some point that I feel some very
- 19 distinct adversarial roles, you know, have been
- 20 established, I may reconsider that. At the present
- 21 time until facts are really brought out about the cause
- 22 and as this investigation moves forward, at this time I
- 23 have no adversarial position towards the man until I
- 24 see more facts.
- MR. FORD: And you're going to be remaining

1	in the area then? You're not okay, we have your
2	phone number and everyone appreciates your showing up
3	If everyone is all wrapped up, thank you very much,
4	sir. Bye.
5	CAPTAIN MAYE: Bye, thank you.
6	(Whereupon, the interview in the above
7	captioned matter was concluded.)
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